

G-W19

RECEIVED
15 OCT 1998
Bleed 797
BRIEFINGS/LIAISON UNIT

24
3



BRIEFING TO THE DIRECTOR-GENERAL

SUBJECT: Waiting Times for Specialist Outpatients Clinics

BACKGROUND:

- The Director-General has requested that the Elective Surgery Team provide a monthly update on the status of waiting times for patients referred for specialist outpatient clinic appointments for each specialty within each elective surgery reporting hospital.
- The initial collection undertaken in August identified that some hospitals do not issue an appointment date for all new case referrals. Therefore the true demand for outpatients services was under reported. An amended proforma was developed which specifically requests that hospitals identify the waiting times for urgent and non-urgent cases and the number of patients with and without an appointment date by specialty.
- Attached is the profile of waiting times for outpatient appointments (both surgical and medical) for the 32 reporting hospitals including the total number of patients who have not been issued with an appointment.

ISSUES:

The Data

- Some 36,000 people are waiting to see a specialist in an outpatients department.
 - Of these patients, approximately 27,500 have a formal appointment to see a specialist; the remaining 8,500 have not yet been designated an appointment time.
 - Large numbers of patients are waiting to see a specialist in the following specialties:
- | | |
|-----------------|-------|
| Orthopaedics | 5,684 |
| ENT | 5,357 |
| Ophthalmology | 4,514 |
| General Surgery | 4,366 |
- The next available outpatients appointment for new cases varies dramatically across hospitals and across specialties. Particularly long waits for an appointment currently occur at ;

Cairns Hospital	Ophthalmology	56 weeks
Gold Coast Hospital	ENT	36 weeks
	Ophthalmology	30 weeks
	Plastic Surgery	60 weeks
	Urology	34 weeks
Logan Hospital	General Medicine	30 weeks
	Orthopaedics	38 weeks
Mackay Hospital	Orthopaedics	37 weeks
Rockhampton	ENT	37 weeks
Royal Brisbane Hospital	ENT	60 weeks
	Ophthalmology	40 weeks

COI.0025.0006.00030

RECEIVED
23 APR 1999
RECORDS TEAM
DEPT. OF HEALTH

DC
FILE

The Data Collection

- The interpretation of the data provided in this report needs to be undertaken with caution. The collection is based on a proforma developed by the Surgical Access Team. There are no State or National definitions for urgency classification of patients for prioritisation for access to an outpatient appointment. There is no consistent manner across hospitals by which patients are classified for accessing an outpatient appointment.
- The data provided in this report has been modified for ease of interpretation. Clinic types have been mapped to a generic type to reduce the total number of clinics, for example Breast has been included in General Surgery.
- The waiting times in weeks have been based on the next available routine appointment. For hospitals that have more than one doctor within a specialty the shortest available time has been used.
- The clinic type of 'Other' represents the total of those clinic types that have not been mapped to a generic type, for example 'Allergy Clinic'. The 'Other' category has not been included in the next available appointment report (attached).

Referrals

- Referrals to specialist outpatient clinics in public hospitals occur from the following sources: Emergency Departments, Inter-hospital referrals, VMOs private rooms, General Practitioners and other community agencies.
- Patients accessing inpatient services by referral from VMO private rooms do not wait for an outpatient appointment. These patients are not reflected in any outpatient data.
- In most hospitals, referrals are reviewed by clinical staff and appointments are issued according to clinical urgency/need. Urgent cases are given priority and are seen within short timeframes. This often results in over-booking of clinics or cancellation of less urgent cases to accommodate the more urgent cases. For those patients who are considered non-urgent, the next available non-urgent appointment is issued.

Information Systems

- Hospitals do not have information systems to profile outpatient activity in relation to waiting times. This means that there is no information readily available on the number of sessions provided per specialty, number of patients booked for appointments, number of patients waiting for appointment times, source of referral, cancellation and non-attendance rates. All data is collected manually at present.

STATUS

- A project plan to address the ongoing collection and reporting of specialist outpatient waiting times is currently nearing completion. This plan will guide the implementation of the strategy to develop and implement a corporate standard for the regular collection of surgical specialist outpatients information from the 32 Queensland elective surgery reporting hospitals.

PREPARED BY: Michael Zanco
Principal Project Officer
Surgical Access Team
Policy Coordination Unit
Performance Management Branch

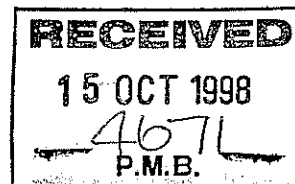
GW
14.10.98

J. Pluffe
Contact No.: 40500 *re 10/98*

CLEARED BY: Judith Robson *R15/10*
Director, Performance Management Branch

Contact No.: 40825

DATE: 14 October 1998



	Cardiology	ENT	General Medical	General Surgery	Gynaecology	Neurology	Neurosurgery	Ophthalmology	Orthopaedic	Paediatric	Plastic surgery	Urology	Vascular
Atherton Hospital	0	0	0	18	19	0	0	0	0	6	0	0	0
Bundaberg Hospital	7	0	0	4	4	0	0	0	0	20	0	0	5
Cairns Base Hospital	8	0	2	2	7	3	5	56 w list	0	4	0	0	2
Emerald Hospital	0	0	1	1	2	0	0	0	0	0	0	0	0
Gold Coast Hospital	6	36	3	15	5	9	10	30	20	14	60	34	19
Gympie General Hospital	0	0	0	0	4	0	0	0	0	0	0	0	0
Hervey Bay Hospital	7	0	0	7	5	0	0	9	3	8	0	0	0
Ipswich Hospital	0	3	10	18	2	8	4	8	23	4	26	17	0
Kingaroy Hospital	0	0	0	3	5	0	0	0	0	0	0	0	0
Kirwan Hospital for Women	0	0	0	0	22.6	0	0	0	0	0	0	18.2	0
Logan Hospital	6	0	30	3	4	3	0	0	38	5	0	0	0
Mackay Base Hospital	1	25	10	7	8	0	0	26	37	0	0	5	0
Maryborough Base Hospital	0	0	5	3	1	0	0	20	3	11	0	4	0
Mater Adults Hospital	9	5	3	19	2	22	0	20	15	0	7	8	9
Mater Childrens Hospital	14	22	8	2	0	4	1	22	5	0	1	7	0
Mt Isa Hospital	10	0	1	0	9	0	9	13.4	6	0	3	8	0
Nambour Hospital	3 w list	3	3	1	6	5	0	8	4	3	11	3	4
Princess Alexandra Hospital	0 w list	1	1	1	8	3	10	18	6	0	10 w list	12	18
QEll Hospital	0	0	0	1.5	0	0	0	13	20	0	0	43	22
Redcliffe Hospital	0	0	8	5	6	13	0	18	10	6	0	7	0
Rockhampton Hospital	0	37	4	23	4	0	8	0	0	9	0	0	0
Royal Brisbane Hospital	16	60	8	7	0	24	3	40	4	0	3	10	3
Royal Childrens Hospital	0	1	1	1	0	1	1	5	1	0	1	0	0
Royal Womens Hospital	0	0	0	0	3	0	0	0	0	0	0	0	0
The Prince Charles Hospital	6.4	0	5.8	0	0	11.2	0	0	8.4	1	0	2.2	0
Toowoomba Base Hospital	0	2	8	6	7	0	0	12	14	2	4	0	1
Townsville General Hospital	1	9	3	12	0	20	16	20	12	2	24	4	8
Beaudesert Hospital	0	0	0	4	0	0	0	0	0	4	0	0	0
Caloundra General Hospital	0	0	0	5	5	0	0	0	0	0	0	6	0
Innisfail Hospital	0	0	0	1	1	0	0	0	0	0	0	0	0

* In most hospitals, referrals are reviewed by clinical staff and appointments are issued according to clinical urgency/need. Urgent cases are given priority and are seen within short timeframes.

** "0" in column, could infer that there is no public clinic available and/or is run from private rooms or has no waiting time for an appointment.

*** W list in column identifies that the hospital has a waiting list for an appointment in these specialties.

**** Specialty types have been mapped to the listed specialists for ease of interpretation.

***** The next available appointment is based on the specialist with the shortest waiting time.

Number of New Case Referrals not issued an appointment
by NMDS Specialty Grouping for 32 Reporting Hospitals as at 1/9/98

Specialty	Number
Cardio Thoracic	0
ENT	1560
General Surgery	525
Gynaecology	386
Neurosurgery	0
Ophthalmology	1303
Orthopaedic	2201
Plastic Surgery	102
Urology	684
Vascular	4
Other	1568
Total	8333

* Other includes all specialties where there are patients without an Appointment.

Patients with and without Outpatient Appointments by Hospital as at 1 September 1998.

Hospital	Clinic Type	With an appointment	Without an appointment	Grand Total
Atherton Hospital	General Surgery	59	0	59
	Gynaecology	33	18	51
	Other	18	0	18
	Paediatric	2	0	2
Atherton Hospital Total		112	18	130
Beaunesert Hospital	General Surgery	1	0	1
	Paediatric	0	0	0
Beaunesert Hospital Total		1	0	1
Bundaberg Hospital	Cardiology	58	0	58
	General Surgery	162	0	162
	Gynaecology	44	0	44
	Orthopaedic	63	202	265
	Other	64	0	64
	Paediatric	46	0	46
	Vascular	16	0	16
Bundaberg Hospital Total		453	202	655
Cairns Base Hospital	Cardiology	12	0	12
	Endocrinology	1	0	1
	ENT	0	0	0
	General Medical	12	0	12
	General Surgery	58	0	58
	Gynaecology	18	0	18
	Neurology	2	0	2
	Neurosurgery	4	0	4
	Ophthalmology	3	0	3
	Orthopaedic	30	120	150
	Other	35	0	35
	Paediatric	4	0	4
	Urology	22	6	28
	Vascular	15	0	15
Cairns Base Hospital Total		336	126	462
Caloundra General Hospital	General Surgery	39	15	54
	Gynaecology	44	3	47
	Urology	11	4	15
Caloundra General Hospital Total		94	22	116
Emerald Hospital	General Medical	10	0	10
	General Surgery	1	0	1
	Gynaecology	69	0	69
Emerald Hospital Total		80	0	80
Gold Coast Hospital	Cardiology	20	2	22
	ENT	372	0	372
	General Medical	22	0	22
	General Surgery	471	263	734
	Gynaecology	59	332	391
	Neurology	45	0	45
	Neurosurgery	38	0	38
	Ophthalmology	28	0	28
	Orthopaedic	249	109	358
	Other	174	14	188
	Paediatric	56	1	57
	Plastic surgery	120	0	120
	Urology	0	231	231
	Vascular	80	0	80
Gold Coast Hospital Total		1752	952	2704
Gympie General Hospital	Gynaecology	36	0	36
Gympie General Hospital Total		36	0	36


 COI.0025.0006.00035

Patients with and without Outpatient Appointments by Hospital as at 1 September 1998.

Hospital	Clinic Type	With an appointment	Without an appointment	Grand Total
Hervey Bay Hospital	Cardiology	25	45	70
	General Medical	85	110	195
	General Surgery	75	140	215
	Gynaecology	45	0	45
	Ophthalmology	50	400	450
	Orthopaedic	50	450	500
	Other	59	0	59
	Paediatric	60	0	60
Hervey Bay Hospital Total		476	1153	1629
Innisfail Hospital	General Surgery	35	0	35
	Gynaecology	1	0	1
	Other	8	0	8
Innisfail Hospital Total		44	0	44
Ipswich Hospital	ENT	97	0	97
	General Medical	84	0	84
	General Surgery	381	0	381
	Gynaecology	33	0	33
	Neurology	30	0	30
	Neurosurgery	5	0	5
	Ophthalmology	66	0	66
	Orthopaedic	367	0	367
	Other	73	0	73
	Paediatric	31	0	31
	Plastic surgery	52	0	52
	Urology	40	0	40
Ipswich Hospital Total		1285	0	1285
Kingaroy Hospital	General Surgery	24	12	36
	Gynaecology	25	0	25
Kingaroy Hospital Total		49	12	61
Kirwan Hospital for Women	Gynaecology	308	0	308
	Other	108	0	108
	Urology	141	0	141
Kirwan Hospital for Women Total		822	89	911
Logan Hospital	Cardiology	18	0	18
	General Medical	109	0	109
	General Surgery	227	0	227
	Gynaecology	119	0	119
	Neurology	23	0	23
	Orthopaedic	131	162	293
	Other	224	0	224
	Paediatric	19	0	19
Logan Hospital Total		1076	162	1238
Mackay Base Hospital	Cardiology	28	0	28
	ENT	74	150	224
	General Medical	89	0	89
	General Surgery	168	0	168
	Gynaecology	94	0	94
	Neurosurgery	0	0	0
	Ophthalmology	62	0	62
	Orthopaedic	231	0	231
	Other	123	0	123
	Urology	4	0	4
Mackay Base Hospital Total		877	150	1027
Maryborough Base Hospital	General Medical	40	2	42
	General Surgery	50	20	70
	Gynaecology	5	2	7
	Ophthalmology	100	2	102
	Orthopaedic	51	0	51
	Other	84	0	84
	Paediatric	40	2	42
	Urology	30	8	38
Maryborough Base Hospital Total		420	37	457

Patients with and without Outpatient Appointments by Hospital as at 1 September 1998.

Hospital	Clinic Type	With an appointment	Without an appointment	Grand Total
Mater Adults Hospital	Cardiology	53	0	53
	ENT	0	0	0
	General Medical	79	0	79
	General Surgery	341	0	341
	Gynaecology	108	0	108
	Neurology	131	0	131
	Ophthalmology	240	0	240
	Orthopaedic	440	0	440
	Other	263	187	450
	Plastic surgery	116	0	116
	Urology	178	0	178
	Vascular	68	0	68
Mater Adults Hospital Total		2017	187	2204
Mater Childrens Hospital	Cardiology	22	0	22
	ENT	118	548	666
	General Medical	129	15	144
	General Surgery	60	0	60
	Neurology	18	0	18
	Neurosurgery	8	0	8
	Ophthalmology	228	0	228
	Orthopaedic	47	0	47
	Other	125	8	133
	Plastic surgery	19	15	34
	Urology	11	0	11
Mater Childrens Hospital Total		822	609	1431
Mt Isa Hospital	Cardiology	71	15	86
	General Medical	226	0	226
	Gynaecology	23	0	23
	Neurology	0	9	9
	Neurosurgery	1	0	1
	Ophthalmology	395	0	395
	Orthopaedic	26	0	26
	Other	167	1	168
	Plastic surgery	3	0	3
	Urology	2	0	2
Mt Isa Hospital Total		1308	25	1333
Nambour Hospital	Cardiology	10	0	10
	General Medical	30	0	30
	General Surgery	60	0	60
	Gynaecology	207	0	207
	Neurology	21	0	21
	Ophthalmology	27	450	477
	Orthopaedic	236	576	812
	Other	36	2	38
	Paediatric	9	0	9
	Plastic surgery	17	0	17
	Urology	103	0	103
	Vascular	17	0	17
Nambour Hospital Total		833	1030	1863
Princess Alexandra Hospital	ENT	123	502	625
	General Medical	75	0	75
	General Surgery	155	0	155
	Gynaecology	151	0	151
	Neurology	90	0	90
	Neurosurgery	81	0	81
	Ophthalmology	730	0	730
	Orthopaedic	40	130	170
	Other	482	156	638
	Plastic surgery	183	0	183
	Urology	70	216	286
	Vascular	102	0	102
Princess Alexandra Hospital Total		2325	1004	3329



Patients with and without Outpatient Appointments by Hospital as at 1 September 1998.

Hospital	Clinic Type	With an appointment	Without an appointment	Grand Total
QEII Hospital	General Surgery	112	21	133
	Gynaecology	187	26	213
	Ophthalmology	24	18	42
	Orthopaedic	360	330	690
	Other	149	287	436
	Urology	32	8	40
	Vascular	5	0	5
QEII Hospital Total		869	690	1559
Redcliffe Hospital	General Medical	128	16	144
	General Surgery	284	44	328
	Gynaecology	84	5	89
	Neurology	84	5	89
	Ophthalmology	81	163	244
	Orthopaedic	302	122	424
	Other	21	1	22
	Paediatric	42	2	44
	Urology	387	40	427
	Vascular	44	4	48
Redcliffe Hospital Total		1465	403	1868
Rockhampton Hospital	ENT	159	309	468
	General Medical	83	10	93
	General Surgery	299	0	299
	Gynaecology	54	0	54
	Neurosurgery	12	0	12
	Other	39	0	39
	Paediatric	37	0	37
	Urology	9	177	186
Rockhampton Hospital Total		695	496	1191
Royal Brisbane Hospital	Cardiology	96	0	96
	ENT	1980	0	1980
	General Medical	76	0	76
	General Surgery	588	0	588
	Neurology	345	0	345
	Neurosurgery	22	0	22
	Ophthalmology	1040	0	1040
	Orthopaedic	279	0	279
	Other	724	0	724
	Plastic surgery	448	77	525
	Urology	260	0	260
	Vascular	39	0	39
Royal Brisbane Hospital Total		5957	77	6034
Royal Childrens Hospital	ENT	217	349	566
	General Medical	94	0	94
	General Surgery	56	0	56
	Neurology	16	0	16
	Neurosurgery	3	0	3
	Ophthalmology	137	0	137
	Orthopaedic	62	0	62
	Other	62	0	62
	Plastic surgery	3	0	3
Royal Childrens Hospital Total		687	349	1036
	Gynaecology	253	0	253
	Other	38	0	38
Royal Womens Hospital Total		385	0	385
The Prince Charles Hospital	Cardiology	155	0	155
	General Medical	451	0	451
	General Surgery	0	0	0
	Neurology	17	0	17
	Orthopaedic	331	0	331
	Other	156	0	156
	Paediatric	32	0	32
The Prince Charles Hospital Total		1189	0	1189



Patients with and without Outpatient Appointments by Hospital as at 1 September 1998.

Hospital	Clinic Type	With an appointment	Without an appointment	Grand Total
Toowoomba Base Hospital	ENT	0	0	0
	General Medical	0	0	0
	General Surgery	0	0	0
	Gynaecology	0	0	0
	Ophthalmology	0	120	120
	Orthopaedic	0	0	0
	Other	0	0	0
	Paediatric	0	0	0
	Plastic surgery	0	0	0
	Urology	0	0	0
	Vascular	0	0	0
Toowoomba Base Hospital Total		0	120	120
Townsville General Hospital	Cardiology	127	0	127
	ENT	109	250	359
	General Medical	15	0	15
	General Surgery	135	10	145
	Neurology	84	0	84
	Neurosurgery	60	0	60
	Ophthalmology	0	150	150
	Orthopaedic	188	0	188
	Other	94	0	94
	Paediatric	15	0	15
	Plastic surgery	67	10	77
	Urology	30	0	30
	Vascular	40	0	40
Townsville General Hospital Total		982	420	1402
Grand Total		27447	8333	35780

* Toowoomba Hospital was unable to provide the number of patients with an appointment.


 COI.0025.0006.00039

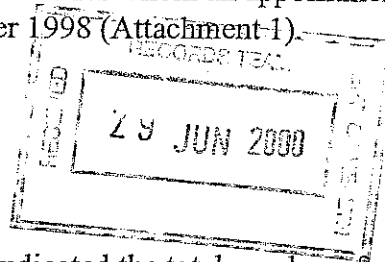
2000-0102-0000 COPY
**BRIEFING TO THE
 DIRECTOR-GENERAL**

BROOF389

SUBJECT: Waiting Times for Specialist Outpatients Clinics

BACKGROUND:

- The Director-General has requested that the Surgical Access Team provide a monthly update on the status of waiting times for patients referred for specialist outpatient clinic appointments for each specialty within each elective surgery reporting hospital.
- The Surgical Access Team is continuing to collect outpatient waiting time information. The collection is primarily based on a manual process and focuses on obtaining data that can be acquired with minimal impact on hospital resources.
- Attached is the profile of waiting times for outpatient appointments (both surgical and medical) for the 32 reporting hospitals including the total number of patients for whom an appointment has not been issued. The data provided in this report is at 1 October 1998 (Attachment-1).



ISSUES:

1. DATA

- A Briefing to the Director-General dated 14 October 1998 indicated the total number of patients waiting to see a specialist in an outpatients department as at **1 September 1998** was some 36,000. A mapping problem has been identified that resulted in an over-estimation by some 3,000 patients.
- As at 1 October 1998, a total of 33,831 people are waiting to see a specialist in an outpatients department. Of these patients, approximately 26,031 have a formal appointment to see a specialist, the remaining 7,800 have not yet been designated an appointment time.
- It is estimated that some 21,740 patients are waiting for a **surgical** appointment of which 15,137 have an appointment date and 6,603 do not.

Date	1 September 1998			1 October 1998		
	With Appointment	Without Appointment	Total	With Appointment	Without Appointment	Total
Surgical	13,955	6,933	20,888	15,137	6,603	21,740
Medical	10,591	1,400	11,991	10,891	1,200	12,091
Total	24,546	8,337	32,879	26,028	7,803	33,831

- At 1 October 1998, large numbers of patients were waiting to see a specialist in the following specialties:

Orthopaedics	6,051
ENT	3,193
Ophthalmology	4,307
General Surgery	4,898

COI.0025.0006.00050

2. DATA COLLECTION

The interpretation of the data provided in this report needs to be undertaken with caution. The limitations in interpreting the data are due to potential problems with data reliability and validity.

Data reliability:

- Significant delays have occurred with the provision of this data due to the relative difficulties in obtaining the data.
- The collection of outpatient waiting times is a new initiative and there are no existing State or National definitions for urgency classification or data collection.
- Existing information systems are limited in their ability to profile outpatient activity in relation to waiting times. This means that there is no information readily available on the number of sessions provided per specialty, number of patients booked for appointments, number of patients waiting for appointment times, source of referral, cancellation and non-attendance rates.
- Currently, data collection and collation is done manually by a variety of staff, leading to the potential for inconsistencies.
- Nearly 200 different clinic names were reported in the collection periods. In some cases the reported clinic name was ambiguous with respect to speciality, for example 'Thoracic' could refer to a surgical or medical clinic.
- Significant variance in data between months may suggest inaccuracies in data collection.

Data validity:

- The waiting time in weeks has been based on the next available appointment. For hospitals that have more than one doctor within a specialty, the next available appointment time has been reported although the actual waiting time may vary significantly between doctors.
- Cancellations may dramatically affect the waiting time until the next available appointment.
- The availability of medical staff will also affect waiting time until the next available appointment, e.g. resignation or annual leave issues.
- The frequency that clinics are conducted also impacts on waiting times.
- The waiting time until next available appointment may fluctuate dramatically from month to month and, importantly, is unlikely to represent the experience of the majority of patients.
- Policies with respect to advance appointment scheduling, vary between hospitals and between clinics at the same hospital. The comparison between hospitals of *Number with/without appointment* may therefore be questionable.

STATUS:

In order to improve the consistency of data collection and, in turn, data quality, the following have been initiated:

- A standard clinic type reference file has been developed to facilitate accurate data collection. Clinics have been grouped to simplify the reporting and analysis process (Attachment 2).
- Reporting templates have been produced to ensure consistent and comparable data reporting (Attachment 3).
- The limitations of current appointment scheduling, data collection and analysis has initiated the development of the *Guidelines for the Management of Outpatient Waiting Lists*. Development of a uniform approach to appointment scheduling and reporting is a primary aim of this initiative.
- Following further review by the Outpatient Clinical Best Practice Working Party, the first draft of the *Guidelines* will be distributed to the reporting hospitals and other relevant stakeholders in mid-December for comment (Attachment 4).

.../3

- The development and implementation of the *Guidelines for the Management of Speciality Outpatient Clinic Waiting Lists* will significantly enhance the reliability and validity of the data.
- The development and introduction of more functional electronic appointment scheduling processes will facilitate more timely and critical analysis of waiting times including the average actual waiting time from referral until first appointment. This has been recognised both in Australia and internationally as a valid and reliable measure of outpatient service access.
- The concurrent development of an urgency categorisation system for outpatient clinics will allow identification of patient waiting longer than clinically appropriate times for outpatient services.

PREPARED BY: Andrew McAuliffe, Michael Draheim & Michael Zanco
Principal Project Officers
Surgical Access Team
Policy Coordination Unit
Performance Management Branch

Contact No.: 40500

CLEARED BY: Jenny Pouwer
A/Director, Performance Management Branch

Contact No.: 40825

DATE: 9 December 1998


COI.0025.0006.00053

Next available Outpatients Appointment in weeks by Clinic type (New Cases Only) at 1 October 1998

Hospital	CARDIOLOGY	ENT	GENERAL MEDICAL	GENERAL SURGERY	Gynaecology	Neurology	Neurosurgery	OPHTHALMOLOGY	ORTHOPAEDIC	PAEDIATRIC	PLASTIC SURGERY	UROLOGY	VASCULAR
ATHERTON HOSPITAL	12			10	5				4	23			2
BUNDABERG HOSPITAL	5		5	16	3				38	7			
CABOOLTURE HOSPITAL	8	0	2	2	7	3	5	56 wlist		4		7	2
CAIRNS BASE HOSPITAL			8	1	2								
EMERALD HOSPITAL			14	8	16								
GLADSTONE HOSPITAL	6	19	3	20	8	9	4	3	12	14	36	24	14
GOLD COAST HOSPITAL					4								
GYMPIE GENERAL HOSPITAL			0	6	4			4	3	4			
HERVEY BAY HOSPITAL	3			5	4								
INNISFAIL HOSPITAL			9	18	0	9	4		25	5	28	22	
IPSWICH HOSPITAL				4	6								
KINGAROO HOSPITAL				4	25	3			23	6		19	
KIRWAN HOSPITAL FOR WOMEN	11		30	4	4	3	9						
LOGAN HOSPITAL	1	20	15	7	7								
MACKAY BASE HOSPITAL				4	11					4		4	
MAREEBA HOSPITAL			3	2	1			22	3	6		5	
MARYBOROUGH BASE HOSPITAL	9	9	6	17	3	23		16	19		0	8	10
MATER ADULTS HOSPITAL	0		0		0		5	7	11		8	8	
MT ISA HOSPITAL	4 wlist		4	1	8	5		8	6	5	16	14	8
NAMBOUR HOSPITAL		wlist	3	2	8	2	11	18	0		7 wlist	5	
PRINCESS ALEXANDRA HOSPITAL			5	6	1	14		20	16	5		16	14
QUEEN HOSPITAL			3	2	5			39	23	6		41	24
REDCLIFFE HOSPITAL			5	18	1		7					9	
ROCKHAMPTON HOSPITAL		31	2	10			3	45	7		7	16	4
ROYAL BRISBANE HOSPITAL	18	62	5	10	1	24	1	4	1		1		
ROYAL CHILDRENS HOSPITAL		1	1	1	1	1							
ROYAL WOMENS HOSPITAL					1	2							
THE PRINCE CHARLES HOSPITAL	0		1	5								1	1
TOOWOOMBA BASE HOSPITAL		27	12	4	8			4	14	6	1	0	1
TOWNSVILLE GENERAL HOSPITAL	1	4	1	2		21	17	60	15	1	33	7	31

* In most hospitals, referrals are reviewed by clinical staff and appointments are issued according to clinical urgency/need. Urgent cases are given priority and are seen within short timeframes.

*** "0" in column, could infer that there is no public clinic available and/or is run from private rooms or has no waiting time for an appointment.

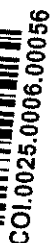
*** W list in column identifies that the hospital has a waiting list for an appointment in these specialities.

**** Speciality types have been mapped to the listed specialities for ease of interpretation.

***** The next available appointment is based on the specialist with the shortest waiting time.

Patients V Without Outpatients Appointments at 1 September and 1 October 1998

Hospital	Speciality	Without an appt September 98	Without an appt October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Atherton Hospital	General Surgery	59	38	-21	0	38	-21
	Gynaecology	33	58	25	10	51	68
	Other	18	18	0	0	18	0
	Paediatric	2	0	-2	0	2	0
Atherton Hospital Total		112	114	2	10	124	-6
Bundaberg Hospital	Cardiology	58	63	5	0	58	5
	General Surgery	162	149	-13	58	162	45
	Gynaecology	44	57	13	0	44	13
	Orthopaedic	63	37	-26	259	265	31
	Other	64	50	-14	0	64	50
	Paediatric	46	35	-11	0	46	35
	Vascular	16	15	-1	10	16	25
Bundaberg Hospital Total		453	406	-47	327	655	78
Cairns Base Hospital	Cardiology	12	12	0	0	12	0
	Endocrinology	1	0	-1	0	1	0
	ENT	0	0	0	0	0	0
	Excluded	120	139	19	0	120	19
	General Medical	12	12	0	0	12	0
	General Surgery	58	58	0	0	58	0
	Gynaecology	18	18	0	0	18	0
	Neurology	2	2	0	0	2	0
	Neurosurgery	4	4	0	0	4	0
	Ophthalmology	104	104	0	0	104	0
	Orthopaedic	30	30	0	120	150	10
	Other	35	45	10	0	35	45
	Paediatric	4	4	0	0	4	0
	Urology	22	22	0	6	28	0
	Vascular	15	15	0	0	15	0
		437	465	28	128	563	28
Cairns Base Hospital Total		10	19	9	0	10	9
Emerald Hospital	General Medical	1	11	10	0	1	10
	General Surgery	69	51	-18	0	69	51
	Gynaecology	80	81	1	0	80	1
Emerald Hospital Total							

Octopd.xls

Patients Without Outpatients Appointments at 1 September and October 1998

Hospital	Speciality	Without an appt September 98	Without an appt October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Ipswich Hospital	ENT	97	105	8	0	0	105
	Excluded	26	15	-11	0	0	15
	General Medical	84	90	6	0	0	90
	General Surgery	381	413	32	0	0	413
	Gynaecology	33	42	9	0	0	42
	Neurology	30	34	4	0	0	34
	Neurosurgery	5	5	0	0	0	5
	Ophthalmology	66	72	6	0	0	72
	Orthopaedic	367	450	83	0	0	450
	Other	73	100	27	0	0	100
	Paediatric	31	40	9	0	0	40
	Plastic surgery	52	64	12	0	0	64
Ipswich Hospital Total	Urology	40	60	20	0	0	60
		1285	1490	205	0	0	1490
Kingaroy Hospital	General Surgery	24	26	2	12	10	36
	Gynaecology	25	22	-3	0	6	25
Kingaroy Hospital Total		49	48	-1	12	16	4
		265	251	-14	89	87	354
Kirwan Hospital for Women	Excluded	108	84	-24	0	0	108
	Gynaecology	108	84	-24	0	0	108
	Other	141	150	9	0	0	150
	Urology	822	823	1	89	87	910
Logan Hospital	Cardiology	18	15	-3	0	0	15
	Excluded	206	174	-32	0	0	174
	General Medical	109	96	-13	0	0	109
	General Surgery	227	213	-14	0	0	227
	Gynaecology	119	80	-39	0	0	119
	Neurology	23	14	-9	0	0	23
	Orthopaedic	131	178	47	162	19	293
	Other	224	280	56	5	5	224
	Paediatric	19	33	14	0	0	33
		1076	1083	7	162	24	1238
	Cardiology	28	42	14	0	0	42
	ENT	74	73	-1	150	183	256
Mackay Base Hospital	Excluded	4	0	-4	0	0	4
	General Medical	89	94	5	0	0	89
	General Surgery	168	156	-12	0	0	168
	Gynaecology	94	93	-1	0	0	94
	Neurosurgery	0	11	11	0	0	11
	Ophthalmology	62	55	-7	0	0	62
	Orthopaedic	231	264	33	0	0	231
	Other	123	89	-34	0	0	123
	Urology	4	1	-3	0	0	4
		877	878	1	150	183	1027
					33		1061
							34

Octopd.xls

Without Outpatients Appointments at 1 September and 1 October 1998

Hospital	Speciality	Without an appt September 98	Without an appt October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Nambour Hospital	Cardiology	10	10	0	10	10	0
	Excluded	60	66	6	62	66	4
	General Medical	30	32	2	30	32	2
	General Surgery	60	60	0	60	60	0
	Gynaecology	207	260	53	207	260	53
	Neurology	21	22	1	21	22	1
	Ophthalmology	27	60	33	456	516	39
	Orthopaedic	236	200	-36	612	812	0
	Other	36	19	-17	38	19	-19
	Paediatric	9	14	5	9	14	5
	Plastic surgery	17	12	-5	17	12	-5
	Urology	103	36	-67	103	39	-64
	Vascular	17	16	-1	17	16	-1
	Nambour Hospital Total	833	807	-26	1030	1863	15
Princess Alexandra Hospital	ENT	123	143	20	502	625	37
	Excluded	43	60	17	0	43	17
	General Medical	75	108	33	0	75	33
	General Surgery	155	144	-11	0	155	-11
	Gynaecology	151	160	9	0	151	9
	Neurology	90	115	25	0	90	25
	Neurosurgery	81	110	29	0	81	29
	Ophthalmology	730	860	130	0	730	130
	Orthopaedic	40	44	4	130	170	2
	Other	482	417	-65	156	638	-80
	Plastic surgery	163	192	29	0	163	29
	Urology	70	97	27	216	286	70
	Vascular	102	96	-6	0	102	-6
	Princess Alexandra Hospital Total	2325	2546	221	967	3329	184
QEII Hospital	General Surgery	112	122	10	21	133	23
	Gynaecology	187	211	24	25	213	23
	Ophthalmology	24	20	-4	13	42	-9
	Orthopaedic	360	337	-23	296	690	-57
	Other	149	194	45	360	436	54
	Urology	32	46	14	8	40	8
	Vascular	5	8	3	0	5	3
QEII Hospital Total		869	938	69	736	1559	115



COI.0025.0006.00059

Without Outpatients Appointments at 1 September and 1 October 1998

Hospital	Speciality	Without an appt September 98	Without an appt October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Redcliffe Hospital	Excluded	8	6	-2	1	8	7
	General Medical	128	44	-84	16	29	13
	General Surgery	284	272	-12	44	73	29
	Gynaecology	84	66	-18	5	14	9
	Neurology	84	48	-36	5	5	0
	Ophthalmology	81	48	-33	163	280	117
	Orthopaedic	302	266	-36	122	194	72
	Other	21	2	-19	1	1	0
	Paediatric	42	20	-22	2	7	5
	Urology	387	103	-284	40	90	50
	Vascular	44	21	-23	4	6	2
	Redcliffe Hospital Total	1465	896	-569	403	707	304
Rockhampton Hospital	ENT	159	157	-2	309	321	12
	Excluded	3	6	3	0	0	0
	General Medical	83	114	31	10	0	-10
	General Surgery	298	288	-11	0	107	107
	Gynaecology	54	54	0	0	0	0
	Neurosurgery	12	19	7	0	0	0
	Other	39	21	-18	0	8	8
	Paediatric	37	37	0	0	37	37
	Urology	9	30	21	177	175	-2
	Rockhampton Hospital Total	695	726	31	496	611	115
Royal Brisbane Hospital *	Cardiology	32	36	4	0	0	0
	ENT	120	124	4	0	0	0
	Excluded	60	50	-10	0	0	0
	General Medical	16	20	4	0	0	0
	General Surgery	272	390	118	0	0	0
	Neurology	41	48	7	0	0	0
	Neurosurgery	4	6	2	0	0	0
	Ophthalmology	1040	1170	130	0	0	0
	Orthopaedic	82	143	61	0	0	0
	Other	724	595	-129	0	0	0
	Plastic surgery	132	264	132	77	83	6
	Urology	50	80	30	0	0	0
	Royal Brisbane Hospital Total	2581	2934	353	77	83	6
Royal Brisbane Hospital Total		2581	2934	353	77	83	6
					2658	3017	359

Patients Without Outpatients Appointments at 1 September and 1 October 1998

Hospital	Speciality	217	218	1	Without an appt September 98	Without an appt October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Royal Childrens Hospital	ENT	217	218	1	349	400	51	566	618	52
	Excluded	37	66	29	0	0	0	37	66	29
	General Medical	94	85	-9	0	0	0	94	85	-9
	General Surgery	56	34	-22	0	0	0	56	34	-22
	Neurology	16	2	-14	0	0	0	16	2	-14
	Neurosurgery	3	3	0	0	0	0	3	3	0
	Ophthalmology	137	3	-134	0	0	0	137	3	-134
	Orthopaedic	62	40	-22	0	0	0	62	40	-22
	Other	62	58	-4	0	0	0	62	58	-4
	Plastic surgery	3	14	11	0	0	0	3	14	11
Royal Childrens Hospital Total		667	523	-164	349	400	51	1036	923	-113
Royal Womens Hospital	Excluded	94	4	-90	0	0	0	94	4	-90
	Gynaecology	253	282	29	0	0	0	253	282	29
	Other	38	154	116	0	0	0	38	154	116
Royal Womens Hospital Total		385	440	55	0	0	0	385	440	55
The Prince Charles Hospital	Cardiology	155	158	3	0	0	0	155	158	3
	Excluded	47	60	13	0	0	0	47	60	13
	General Medical	451	487	36	0	15	15	451	451	0
	General Surgery	0	12	12	0	0	0	0	0	0
	Neurology	17	15	-2	0	0	0	17	15	-2
	Orthopaedic	331	331	0	0	0	0	331	331	0
	Other	156	124	-32	0	0	0	156	124	-32
	Paediatric	32	32	0	0	0	0	32	32	0
	Urology	0	0	0	0	0	0	0	0	0
	Urology	0	0	0	0	0	0	0	0	0
The Prince Charles Hospital Total		1189	1187	-2	0	15	15	1189	1202	13
Toowoomba Base Hospital	ENT	0	236	236	0	0	0	0	236	236
	Excluded	0	0	0	0	0	0	0	0	0
	General Medical	0	205	205	0	0	0	0	205	205
	General Surgery	0	143	143	0	0	0	0	143	143
	Gynaecology	0	232	232	0	0	0	0	232	232
	Ophthalmology	0	10	10	120	0	-120	120	10	-110
	Orthopaedic	0	308	308	0	0	0	0	308	308
	Other	0	0	0	0	0	0	0	0	0
	Paediatric	0	52	52	0	0	0	0	52	52
	Plastic surgery	0	2	2	0	0	0	0	2	2
Toowoomba Base Hospital Total	Urology	0	0	0	0	120	120	0	120	120
	Vascular	0	3	3	0	0	0	0	3	3
	Urology	0	1191	1191	120	120	0	120	1311	1191

Patients Without Outpatients Appointments at 1 September and October 1998

Hospital	Speciality	Without an appt. September 98	Without an appt. October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Townsville General Hospital	Cardiology	127	175	48	0	127	175
	ENT	109	71	-38	250	293	43
	Excluded	18	17	-1	0	18	17
	General Medical	15	34	19	0	15	34
	General Surgery	135	211	76	10	145	221
	Neurology	84	78	-6	0	84	78
	Neurosurgery	60	84	24	0	60	84
	Ophthalmology	0	135	135	150	150	59
	Orthopaedic	188	257	69	0	188	257
	Other	94	142	48	0	94	142
	Paediatric	15	14	-1	0	15	14
	Plastic surgery	67	92	25	10	77	102
	Urology	30	33	3	0	30	33
	Vascular	40	39	-1	0	40	39
	Townsville General Hospital Total	992	1362	380	420	1402	1766
	Grand Total	2549	3442	893	1419	1912	493

* Royal Brisbane Hospital has had significant amendments made from its September 1998 data reported last month.

** Toowoomba Hospital was unable to provide the number of patients with an appointment in September 1998.

Patients With and Without Outpatients Appointments at 1 September and 1 October 1998

Hospital	Speciality	Without an appt. September 98	Without an appt. October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
Beauesert Hospital	General Surgery	1	no data	0	1	no data	
	Paediatric	0	no data	0	0	no data	
Beauesert Hospital Total		1	0	0	1	0	0
Caloundra General Hospital	General Surgery	39	no data	15	54	no data	
	Gynaecology	44	no data	3	47	no data	
	Urology	11	no data	4	15	no data	
	Caloundra General Hospital Total	94	0	22	116	0	0
Mater Childrens Hospital	Cardiology	22	no data	0	22	no data	
	ENT	118	no data	548	666	no data	
	Excluded	37	no data	23	60	no data	
	General Medical	129	no data	15	144	no data	
	General Surgery	60	no data	0	60	no data	
	Neurology	18	no data	0	18	no data	
	Neurosurgery	8	no data	0	8	no data	
	Ophthalmology	228	no data	0	228	no data	
	Orthopaedic	47	no data	0	47	no data	
	Other	125	no data	8	133	no data	
	Plastic surgery	19	no data	15	34	no data	
	Urology	11	no data	0	11	no data	
	Mater Childrens Hospital Total	822	0	609	1431	0	0
CABOOLTURE HOSPITAL	CARDIOLOGY	no data	5	no data	no data	6	
	EXCLUDED	no data	15	no data	no data	24	
	GENERAL MEDICAL	no data	53	no data	no data	58	
	GENERAL SURGERY	no data	316	no data	no data	351	
	Gynaecology	no data	142	no data	no data	184	
	ORTHOPAEDIC	no data	234	no data	no data	242	
	OTHER	no data	26	no data	no data	30	
	PAEDIATRIC	no data	33	no data	no data	36	
	CABOOLTURE HOSPITAL Total	0	824	0	0	931	
GLADSTONE HOSPITAL	GENERAL MEDICAL	no data	30	no data	no data	30	
	GENERAL SURGERY	no data	116	no data	no data	116	
	Gynaecology	no data	119	no data	no data	137	
	OTHER	no data	40	no data	no data	40	
GLADSTONE HOSPITAL Total		0	305	0	0	323	
MAREEBA HOSPITAL	GENERAL SURGERY	no data	11	no data	no data	11	
	Gynaecology	no data	10	no data	no data	10	
	OTHER	no data	26	no data	no data	26	
	PAEDIATRIC	no data	5	no data	no data	5	
MAREEBA HOSPITAL Total		0	52	0	0	52	
Grand Total		2446	846	1600	2446	0	0

* The hospitals in this table have only reported data on one month and are not subject to a variance analysis.

Surgical Patients with and Without Outpatients Appointments at 1 September 1998

Specialty	Without an appt. September 98	Without an appt. October 98	Variance	TOTAL September 98	TOTAL October 98	Variance
ENT	1389	1477	206	2108	1716	156
General Surgery	3525	4071	203	525	827	282
Neurosurgery	216	265	57	0	0	0
Ophthalmology	3312	3180	96	1303	1127	-176
Orthopaedic	3286	3909	436	2201	2142	-67
Plastic surgery	712	888	195	102	93	6
Urology	1120	977	-121	690	682	-4
Vascular	395	370	-25	4	16	12
Totals	13955	15137	1047	6933	6603	209
					20888	21740
						1256

ATTACHMENT 2

Medical	Cardiology	Obstetrics/Gynaecology	Obstetrics
	Dermatology		Gynaecology
	Endocrine/Diabetes	Psychiatry	Psychiatry
	Gastroenterology	Surgical	Burns
	General Medicine		Cardio-thoracic Surgery
	Genetics		ENT Surgery
	Geriatric		General Surgery
	Haematology		Neurosurgery
	Immunology		Ophthalmology
	Infectious Diseases		Orthopaedic Surgery
	Neurology		Plastics
	Nephrology		Urology
	Palliative/Pain		Vascular Surgery
	Pharmacology/toxicology		Other Surgery
	Oncology		
	Rheumatology		
	Respiratory Medicine		

Paediatric-Medical	Dermatology
	Endocrine/Diabetes
	Gastroenterology
	General Medicine
	Immunology
	Neurology
	Nephrology
	Rheumatology
	Respiratory Medicine
Paediatric-Surgery	Burns
	ENT Surgery
	General Surgery
	Neurosurgery
	Orthopaedic Surgery
	Plastics
	Other Surgery
Paediatric-Other	Assessment
	Development
	Rehabilitation

ATTACHMENT 3

Corporate Grouping		Organisational Grouping	Next available Urgent	Next available Non-Urgent	Number with appointments	Number without appointments
Paediatric-Medical	Dermatology	Dermatology				
		Cryotherapy				
	Endocrine/Diabetes	Endocrine				
		Diabetes				
		Thyroid				
		Metabolic				
	Gastroenterology	Gastroenterology				
	General Medicine	Medical				
	Immunology	Immunology				
		Allergy				
	Neurology	Neurology				
	Nephrology	Nephrology				
		Renal				
	Rheumatology	Rheumatology				
	Respiratory Medicine	Thoracic				
		Respiratory				
		Cystic Fibrosis				
		Asthma				
		Sleep				
Paediatric-Surgery	Burns	Burns				
	ENT Surgery	ENT				
		Maxillo-Facial				
		Oral				
	General Surgery	General				
		Colo-rectal				
		Neurosurgery				
	Orthopaedic Surgery	Orthopaedics				
		Hand				
		Fracture				
		Scoliosis				
	Plastics	Plastics				
	Other Surgery	Other surgery				
		Anaesthetic				
Paediatric-Other	Assessment	Assessment				
	Development	Development				
	Rehabilitation	Rehabilitation				

ATTACHMENT 3

Corporate Grouping	Organisational Grouping	Next available Urgent	Next available Non-Urgent	Number with appointments	Number without appointments
Medical	Cardiology				
	Pacemaker				
	Stress Test				
	Holter Clinic				
	Hypertension				
	Dermatology				
	Cryotherapy				
	Endocrine				
	Diabetes				
	Thyroid				
	Metabolic				
	Gastroenterology				
	General				
	Genetics				
	Geriatric				
	Gerontology				
	Haematology				
	Haemophilia				
	Immunology				
	Allergy				
	Infectious diseases				
	Hepatitis B				
	Hepatitis C				
	Neurology				
	Nephrology				
	Renal				
	Palliative				
	Pain				
	Pharmacology/toxicology				
	Alcohol & Drug				
	Oncology				
	Rheumatology				
	Thoracic				
	Respiratory				
	Cystic Fibrosis				
	Asthma				
	Sleep				

ATTACHMENT 3

Corporate Grouping		Organisational Grouping	Next available Urgent	Next available Non-Urgent	Number with appointments	Number without appointments	
Obstetrics/Gynaecology	Obstetrics	Obstetrics					
		Ante-Natal					
		Post Natal					
	Gynaecology	Gynaecology					
		Colposcopy					
		Pap Smear					
		Menopause					
		Infertility					
	Psychiatry Surgical	Psychiatry					
		Burns					
Cardio-thoracic Surgery		Cardiac					
		Thoracic					
		Cardio-Thoracic					
ENT Surgery		ENT					
		Maxillo-Facial					
		Oral					
General Surgery		General					
		Colo-rectal					
	Other	Neurosurgery					
Ophthalmology							
Orthopaedic Surgery							
Hand							
Fracture							
Scoliosis							
Plastics							
Urology							
Vascular Surgery							
Other Surgery							

BRIEFING TO THE DIRECTOR-GENERAL

RECEIVED

11 JAN 1999

860738
BRIEFINGS/LIAISON UNIT

DC x1

76

4

SUBJECT: Waiting Times for Specialist Outpatients Clinics

BACKGROUND:

- The Director-General has requested that the Surgical Access Team provide a monthly update on the status of waiting times for patients referred for specialist outpatient clinic appointments for each specialty within each elective surgery reporting hospital.
- The Surgical Access Team is continuing to collect outpatient waiting time information. The collection is primarily based on a manual process and focuses on obtaining data that can be acquired with minimal impact on hospital resources.
- Attached is the profile of waiting times for outpatient clinics (both surgical and medical) for the 32 reporting hospitals including the total number of patients without a scheduled appointment. The data provided in this report is at 1 November and 1 December 1998 (Attachment 1).
- The Surgical Access Team has enhanced the data collection process through the identification of appropriate clinic groupings and the development of a standardised data collection format. Refined clinic mapping procedures have allowed identification of data for paediatrics, psychiatry and obstetrics and gynaecology which were previously grouped under surgical or medical clinics.

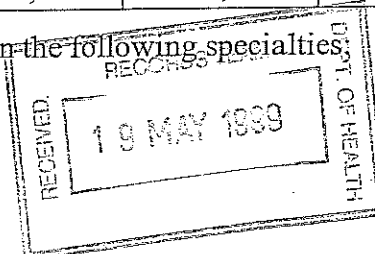
ISSUES:

Data

- As at 1 December 1998, a total of 35,417 people are waiting to see a specialist in an outpatient department.
- Of these patients, approximately 26,941 have a formal appointment to see a specialist, the remaining 8,476 have not yet been designated an appointment time.
- It is estimated that some 22,268 patients are waiting for a surgical appointment of which 16,350 have an appointment and 5,918 do not.

	1 November 1998			1 December 1998		
	With Appointment	Without Appointment	Total	With Appointment	Without Appointment	Total
Surgical	15,589	6,582	22,171	16,350	5,918	22,268
Medical	5,223	1,025	6,248	5,108	1,229	6,337
Obstetrics/Gynaecology	3,268	142	3,410	3,742	55	3,797
Paediatric	1,874	1,046	2,920	1,707	1,266	2,973
Psychiatric	25	11	36	34	8	42
Total	25,979	8,806	34,785	26,941	8,476	35,417

- At 1 December 1998, large numbers of patients were waiting in the following specialties:
- | | |
|-----------------|-------|
| Orthopaedics: | 6,158 |
| General Surgery | 4,962 |
| ENT | 3,518 |
| Gynaecology | 3,458 |
| Ophthalmology | 3,408 |



D Collection

The interpretation of the data provided in this report needs to be undertaken with caution. The limitations in interpreting the data are due to potential problems with data reliability and validity outlined previously in the briefing dated 9 December 1998.

STATUS:

- Monthly data collection utilising a standard clinic type reference file will commence on 29 January 1999.
- Draft *Guidelines for the Management of Speciality Outpatient Waiting Lists* have been distributed to reporting hospitals and the Divisions of General Practice for comment. The Outpatient Clinical Best Practice Working Party will meet in mid-February and review the feedback received.
- The development and implementation of the *Guidelines for the Management of Speciality Outpatient Clinic Waiting Lists* will enhance the reliability and validity of the data.
- The urgency categorisation system for outpatient clinics contained in the *Guidelines for the Management of Speciality Outpatient Clinic Waiting Lists* will allow identification of patient waiting longer than clinically appropriate times for outpatient services.
- The Surgical Access Team is collecting data to develop outpatient clinic profiles, including the frequency and throughput of clinics. Hospitals have been requested to provide this data before 15 January 1999.
- The ability of current information systems to allow effective and efficient provision of outpatient waiting time data is also being examined.

PREPARED BY: Andrew McAuliffe,
Principal Project Officer
Surgical Access Team
Policy Coordination Unit
Performance Management Branch

Amkayya
8/1/99

AB
8/1/99

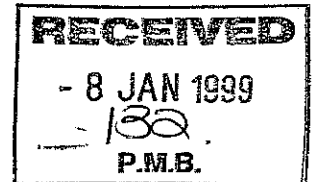
Contact No.: 40500

CLEARED BY: Judith Robson
Director, Performance Management Branch

JR
8/1/99

Contact No.: 40825

DATE: 8 January 1999



Next available Outpatient Appointment in weeks by Clinic type at 1 December 1998

Hospital	Specialty													
	Cardiology	ENT Surgery	General Medicine	General Surgery	Gynaecology	Neurology	Neurosurgery	Ophthalmology	Orthopaedics	Plastics	Urology	Vascular Surgery		
ATHERTON HOSPITAL	16	7	12	14									9	
BUNDABERG HOSPITAL	6	17	6	7										
CABOOLTURE HOSPITAL	6	6	19	2	3	5	56	39	2	7	2			
CAIRNS BASE HOSPITAL	8	2	2	6				6		13				
CALOUNDRA GENERAL HOSPITAL			11	9										
EMERALD HOSPITAL		4	1	2										
GLADSTONE HOSPITAL		20	8	21	9	4	3	16	36	24	14			
GOLD COAST HOSPITAL	6	19	3	8										
GYMPIE GENERAL HOSPITAL				6				2						
HERVEY BAY HOSPITAL	2	5	3	3			6	2						
INNISFAIL HOSPITAL		0	2	9	6	3	9	24	21	30				
IPSWICH HOSPITAL		7	6	2										
KINGAROO HOSPITAL				4										
KIRWAN HOSPITAL FOR WOMEN			8	12										
LOGAN HOSPITAL	10	8	8	2	8			18		27				
MACKAY BASE HOSPITAL	1	20	15	7		9	25	37						
MAREEBA HOSPITAL		8	7	12				2	9	7	18			
MARYBOROUGH BASE HOSPITAL	1	2	4	1	4	2	13	1	4	17				
MATER ADULTS HOSPITAL	10	1	9	3			14	3	14	10	7			
MATER CHILDRENS HOSPITAL		10	4	2			6	2	12					
MT ISA HOSPITAL	4		3	2	6	2	17	8	11	14	2			
NAMBOUR HOSPITAL	6	1	2	6	9		21	22		25	19			
PRINCESS ALEXANDRA HOSPITAL	9	10	3	11	7	16	17							
QUEEN HOSPITAL			1	0										
REDCLIFFE HOSPITAL		8	4	6	16		28							
REDLAND HOSPITAL	11	15	12	18	7			24						
ROCKHAMPTON HOSPITAL		2	15	1		4		0		12				
ROYAL BRISBANE HOSPITAL	16	24	6	1	23	5	40	7	44	14	9			
ROYAL CHILDRENS HOSPITAL		1	1		6	1	10	1	1					
ROYAL WOMENS HOSPITAL				1										
THE PRINCE CHARLES HOSPITAL	13	1	1		13			9		20				
TOOWOOMBA BASE HOSPITAL		1	2	9			82	0			13			
TOWNSVILLE GENERAL HOSPITAL	1	40	1		21	17	12	15	33	7	31			

Most hospitals, referrals are reviewed by clinical staff and appointments are issued according to clinical urgency/need. Urgent cases are given priority and are seen within short timeframes

Speciality types have been mapped to the listed specialities for ease of interpretation.

Next available appointment time is based on the specialist with the shortest waiting time

8/01/99

Next1298.xls

COI.0025.0006.00073

Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Specialty	With an appt November 98	Without an appt November 98	Variance	TOTAL November 98	TOTAL December 98	Variance
Atherton Hospital						
General Medicine	18	14	4	18	14	4
General Surgery	38	51	-13	38	51	-13
Gynaecology	58	22	36	68	28	40
Paediatric-Medical	0	7	-7	0	7	-7
Atherton Hospital Total	114	94	-20	114	100	-24
Bundaberg Hospital						
Cardiology	64	64	0	64	64	0
Dermatology	27	27	0	27	27	0
Endocrine/Diabetes	13	13	0	13	13	0
General Surgery	159	169	-10	159	169	-10
Gynaecology	61	61	0	61	61	0
Orthopaedic Surgery	44	44	0	44	44	0
Paediatric-Medical	29	29	0	29	29	0
Respiratory Medicine	9	9	0	9	9	0
Vascular Surgery	6	6	0	6	6	0
Bundaberg Hospital Total	412	422	-10	412	422	-10
Caboolture Hospital						
Cardiology	53	48	5	53	48	5
General Medicine	316	289	27	316	289	27
General Surgery	119	123	-4	119	123	-4
Gynaecology	234	240	-6	234	240	-6
Orthopaedic Surgery	15	18	-3	15	18	-3
Other Medical	33	28	5	33	28	5
Paediatric-Medical	788	751	37	788	751	37
Caboolture Hospital Total	1533	1452	81	1533	1452	81
Cairns Base Hospital						
Cardio-thoracic Surgery	5	5	0	5	5	0
Dermatology	7	7	0	7	7	0
Endocrine/Diabetes	5	5	0	5	5	0
Gastroenterology	30	30	0	30	30	0
General Medicine	12	12	0	12	12	0
General Surgery	58	58	0	58	58	0
Gynaecology	26	26	0	26	26	0
Neurology	2	2	0	2	2	0
Neurosurgery	4	4	0	4	4	0
Ophthalmology	208	208	0	208	208	0
Orthopaedic Surgery	68	68	0	68	68	0
Other Medical	39	39	0	39	39	0
Paediatric-Medical	9	9	0	9	9	0
Paediatric-Surgery	4	4	0	4	4	0
Urology	22	22	0	22	22	0
Vascular Surgery	15	15	0	15	15	0
Cairns Base Hospital Total	618	618	0	618	618	0
Caloundra General Hospital						
General Surgery	36	46	-10	36	46	-10
Gynaecology	42	57	-15	42	57	-15
Orthopaedic Surgery	12	6	6	12	6	6
Urology	144	172	-28	144	172	-28
Caloundra General Hospital Total	190	281	-91	190	281	-91
Emerald Hospital						
General Medicine	9	9	0	9	9	0
General Surgery	34	23	11	34	23	11
Gynaecology	56	33	23	56	33	23
Emerald Hospital Total	99	65	34	99	65	34
Gladstone Hospital						
Endocrine/Diabetes	18	19	-1	18	19	-1
General Medicine	28	33	-5	28	33	-5
General Surgery	151	104	47	151	104	47
Gynaecology	107	108	-1	107	108	-1
Other Medical	51	36	15	51	36	15
Paediatric-Medical	15	15	0	15	15	0
Gladstone Hospital Total	371	315	56	371	315	56

Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Hospital	Specialty	With an apt		Without an apt		Variance	TOTAL		Variance
		Nov 98	Dec 98	Nov 98	Dec 98		Nov 98	Dec 98	
Gold Coast Hospital	Cardiology	26	26	0	1	0	27	27	0
	Endocrine/Diabetes	23	23	0	0	0	23	23	0
	ENT Surgery	360	350	0	0	0	360	350	0
	Gastroenterology	36	36	0	0	0	36	36	0
	General Medicine	22	22	0	0	0	22	22	0
	General Surgery	510	510	0	272	0	782	782	0
	Gynaecology	59	59	0	0	0	59	59	0
	Neurology	58	58	0	0	0	58	58	0
	Neurosurgery	38	38	0	0	0	38	38	0
	Ophthalmology	38	38	0	0	0	38	38	0
	Orthopaedic Surgery	190	190	0	180	0	370	370	0
	Other Medical	35	35	0	0	0	35	35	0
	Paediatric-Medical	56	56	0	1	1	56	57	1
	Plastics	120	120	0	0	0	120	120	0
Gold Coast Hospital Total	Respiratory Medicine	48	48	0	0	0	48	48	0
	Urology	98	98	0	95	0	193	193	0
	Vascular Surgery	76	76	0	0	0	76	76	0
	Gynaecology	1783	1783	0	548	1	2331	2332	1
Gympie General Hospital	General Medicine	20	35	15	0	0	20	35	15
	General Surgery	20	35	15	0	0	20	35	15
	Ophthalmology	1	1	0	0	0	1	1	0
	Orthopaedic Surgery	1	1	0	0	0	1	1	0
Hervey Bay Hospital	General Medicine	0	0	0	0	0	0	0	0
	General Surgery	26	13	-13	0	0	26	13	-13
	General Surgery	95	79	-16	0	0	95	79	-16
	Gynaecology	1	17	16	0	0	1	17	16
Hervey Bay Hospital Total	Endocrine/Diabetes	122	109	-13	0	0	122	109	-13
	ENT Surgery	8	10	2	0	0	8	10	2
	General Medicine	152	163	11	0	0	152	163	11
	General Surgery	93	104	11	0	0	93	104	11
Innisfail Hospital	General Surgery	546	506	-40	0	0	546	506	-40
	Gynaecology	76	98	22	0	0	76	98	22
	Neurology	39	27	-12	0	0	39	27	-12
	Neurosurgery	5	13	8	0	0	5	13	8
	Ophthalmology	89	75	-14	0	0	89	75	-14
	Orthopaedic Surgery	504	485	-19	0	0	504	485	-19
	Other Medical	27	20	-7	0	0	27	20	-7
	Paediatric-Medical	46	27	-19	0	0	46	27	-19
	Plastics	79	71	-8	0	0	79	71	-8
	Urology	81	83	2	0	0	81	83	2
	General Surgery	1745	1682	-63	0	0	1745	1682	-63
	Gynaecology	24	34	10	0	0	24	34	10
	General Surgery	18	22	4	0	0	18	22	4
	Gynaecology	42	56	14	0	0	42	56	14
Kingsgrove Hospital Total	General Medicine	459	444	-15	26	15	459	444	-15
	Gynaecology	116	113	-3	0	0	116	113	-3
	Urology	675	657	-18	0	0	675	657	-18
	General Medicine	675	657	-18	0	0	675	657	-18
Kingsgrove Hospital for Women	General Medicine	1745	1682	-63	0	0	1745	1682	-63
	Gynaecology	24	34	10	0	0	24	34	10
	General Surgery	18	22	4	0	0	18	22	4
	Gynaecology	42	56	14	0	0	42	56	14
Kingsgrove Hospital for Women Total	General Medicine	459	444	-15	26	15	459	444	-15
	Gynaecology	116	113	-3	0	0	116	113	-3
	Urology	675	657	-18	0	0	675	657	-18
	General Medicine	675	657	-18	0	0	675	657	-18

COL0025.0006.00075

Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Hospital	Specialty	With an appt		Without an appt		Variance	TOTAL NOVEMBER 98		TOTAL DECEMBER 98		Variance
		No. patients	Percentage	No. patients	Percentage		No. patients	Percentage	No. patients	Percentage	
Logan Hospital	Cardiology	16	27	11	14	-14	30	27	30	27	-3
	Endocrine/Diabetes	7	10	3	1	-1	8	10	8	10	2
	Gastroenterology	53	35	-18	56	15	109	106	109	106	-3
	General Medicine	62	99	37	14	21	76	134	76	134	58
	General Surgery	239	260	21	15	-15	254	260	254	260	6
	Gynaecology	185	208	24	10	-10	185	219	185	219	34
	Neurology	23	11	-12	3	-3	26	11	26	11	15
	Orthopaedic Surgery	70	234	164	86	-50	158	270	158	270	114
	Other Medical	3	216	213	2	-2	5	216	5	216	114
	Paediatric-Medical	43	56	13	25	-25	68	56	68	56	12
	Paediatric-Other	8	22	14	0	0	8	22	8	22	14
	Paediatric-Surgery	35	17	-18	0	0	35	17	35	17	18
	Respiratory Medicine	17	14	-3	4	-4	21	14	21	14	-7
	Logan Hospital Total	761	1210	449	220	-68	981	1362	981	1362	381
Mackay Base Hospital	Cardiology	16	16	0	0	0	16	16	16	16	0
	Dermatology	77	77	0	0	0	77	77	77	77	0
	ENT Surgery	73	73	0	183	0	256	256	256	256	0
	General Medicine	94	94	0	0	0	94	94	94	94	0
	General Surgery	197	197	0	0	0	197	197	197	197	0
	Gynaecology	93	93	0	0	0	93	93	93	93	0
	Neurosurgery	11	11	0	0	0	11	11	11	11	0
	Ophthalmology	55	55	0	0	0	55	55	55	55	0
	Orthopaedic Surgery	264	264	0	0	0	264	264	264	264	0
	Other Medical	23	23	0	0	0	23	23	23	23	0
	Respiratory Medicine	26	26	0	0	0	26	26	26	26	0
	Mackay Base Hospital Total	829	829	0	183	0	1112	1112	1112	1112	0
Mareeba Hospital	General Medicine	26	21	-5	0	0	26	21	26	21	5
	General Surgery	11	15	4	0	0	11	15	11	15	4
	Gynaecology	10	17	7	0	0	10	17	10	17	7
	Paediatric Medical	5	4	-1	0	0	5	4	5	4	1
	Mareeba Hospital Total	52	57	5	0	0	52	57	52	57	5
Maryborough Base Hospital	Cardiology	1	1	0	3	0	1	3	1	3	2
	Dermatology	38	29	-9	4	0	38	29	38	29	9
	General Medicine	8	6	-2	0	0	8	6	8	6	2
	General Surgery	44	41	-3	17	0	44	19	44	19	25
	Gynaecology	6	7	1	2	0	6	8	6	8	2
	Ophthalmology	58	56	-2	14	0	72	58	72	58	14
	Orthopaedic Surgery	28	24	-4	8	0	36	33	36	33	3
	Other Medical	16	17	1	0	0	16	17	16	17	1
	Paediatric-Medical	15	18	3	3	0	15	21	15	21	6
	Respiratory Medicine	2	0	-2	0	0	2	0	2	0	2
	Urology	23	28	6	7	0	30	30	30	30	0
	Maryborough Base Hospital Total	239	228	-11	55	-7	294	276	294	276	18
Water Adults Hospital	Cardiology	53	41	-12	0	0	53	41	53	41	12
	Dermatology	141	138	-3	0	0	141	138	141	138	3
	ENT Surgery	6	1	-5	0	0	6	1	6	1	5
	Gastroenterology	72	63	-9	192	0	181	244	181	244	63
	General Medicine	66	66	0	0	0	66	66	66	66	0
	General Surgery	328	331	3	0	0	328	331	328	331	3
	Gynaecology	153	126	-27	0	0	153	126	153	126	27
	Neurology	132	132	0	0	0	132	132	132	132	0
	Ophthalmology	228	228	0	0	0	228	228	228	228	0
	Orthopaedic Surgery	513	507	-6	0	0	513	507	513	507	6
	Other Medical	41	31	-10	0	0	41	31	41	31	10
	Plastics	133	121	-12	0	0	133	121	133	121	12
	Respiratory Medicine	17	13	-4	0	0	17	13	17	13	4
	Urology	184	182	-2	0	0	184	182	184	182	2
	Vascular Surgery	76	98	22	0	0	76	98	76	98	22
	Water Adults Hospital Total	2143	2078	-65	192	-11	2335	2259	2335	2259	76



COI.0025.0006.00076

Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Hospital	Specialty	With an appt		Without an appt		Variance	TOTAL November 98		TOTAL December 98		Variance
		1 Nov 98	1 Dec 98	1 Nov 98	1 Dec 98		Nov 98	Dec 98	Nov 98	Dec 98	
Matern Childrens Hospital	Paediatric-Medical	287	279	12	15	-5	282	289	282	289	7
	Paediatric-Other	17	19	2	23	-23	40	19	40	19	-21
	Paediatric-Surgery	491	479	-12	548	238	1039	1265	1039	1265	226
Matern Childrens Hospital Total		775	777	2	686	210	1361	1573	1361	1573	212
Mt Isa Hospital	Cardiology	69	60	-9	6	-6	75	60	75	60	-15
	Endocrine/Diabetes	114	65	-49	0	8	114	73	114	73	-41
	ENT Surgery	19	7	-12	0	7	19	14	19	14	-5
	Gastroenterology	20	0	-20	0	0	20	0	20	0	-20
	General Medicine	5	0	-5	1	0	6	1	6	1	-5
	General Surgery	201	45	-156	0	0	201	45	201	45	-156
	Gynaecology	150	159	9	0	0	150	159	150	159	9
	Neurology	59	239	180	53	-53	112	239	112	239	127
	Neurosurgery	0	15	15	11	-11	11	15	11	15	4
	Ophthalmology	10	0	-10	5	-2	15	3	15	3	-12
	Orthopaedic Surgery	0	283	283	230	-230	230	283	230	283	53
	Other Medical	152	160	8	7	-7	159	160	159	160	1
	Paediatric Medical	256	71	-185	0	0	256	71	256	71	-185
	Plastics	74	4	-70	16	0	90	20	90	20	-70
	Urology	3	0	-3	0	0	3	0	3	0	-3
Mt Isa Hospital Total		1132	1119	-13	329	-294	1461	1154	1461	1154	-307
Nambour Hospital	Cardiology	10	8	-2	0	0	10	8	10	8	-2
	Endocrine/Diabetes	45	40	-5	0	0	45	40	45	40	-5
	General Medicine	30	35	5	0	0	30	35	30	35	-5
	General Surgery	58	53	-5	0	0	58	53	58	53	-5
	Gynaecology	282	165	-97	0	0	282	165	282	165	-117
	Neurology	25	12	-13	0	0	25	12	25	12	-13
	Ophthalmology	38	11	-27	456	-194	494	213	494	213	-281
	Orthopaedic Surgery	226	89	-137	542	-40	769	591	769	591	-178
	Other Medical	56	37	-19	14	0	70	37	70	37	-33
	Paediatric-Medical	6	10	4	0	0	6	10	6	10	4
	Plastics	12	16	4	0	0	12	16	12	16	4
	Respiratory Medicine	5	4	-1	0	0	5	4	5	4	-1
	Urology	34	60	26	7	-7	41	60	41	60	19
	Vascular Surgery	18	10	-8	0	0	18	10	18	10	-8
Nambour Hospital Total		825	550	-275	1019	-764	1844	1314	1844	1314	-530
Princess Alexandra Hospital	Cardio-thoracic Surgery	5	3	-2	0	0	5	3	5	3	-2
	Cardiology	8	7	-1	0	0	8	7	8	7	-1
	Dermatology	245	283	18	0	0	245	283	245	283	38
	ENT Surgery	227	220	-7	560	-822	787	822	787	822	35
	Gastroenterology	165	36	-69	208	24	313	268	313	268	-45
	General Medicine	57	111	54	0	0	57	111	57	111	54
	General Surgery	180	213	33	0	0	180	213	180	213	33
	Gynaecology	140	148	8	0	0	140	148	140	148	8
	Neurology	95	103	8	0	0	95	103	95	103	8
	Neurosurgery	116	148	32	0	0	116	148	116	148	32
	Ophthalmology	485	772	277	0	0	485	772	485	772	287
	Orthopaedic Surgery	40	48	8	130	-130	170	48	170	48	-122
	Other Medical	115	138	23	0	0	115	138	115	138	23
	Plastics	172	172	0	0	0	172	172	172	172	0
	Respiratory Medicine	34	35	1	0	0	34	35	34	35	1
	Urology	78	93	15	183	65	261	341	261	341	80
	Vascular Surgery	62	64	2	0	0	62	64	62	64	2
Princess Alexandra Hospital Total		2181	2574	413	1081	129	3242	3784	3242	3784	542

COL0025.0006.00077

Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Specialty	With an appt. November 98	Without an appt. November 98	Variance	TOTAL NOVEMBER 98	TOTAL DECEMBER 98	Variance
OEII Hospital						
Gastroenterology	14	0	0	360	360	0
General Medicine	58	7	0	65	65	0
General Surgery	147	40	0	187	187	0
Gynaecology	207	14	0	221	218	-3
Ophthalmology	26	3	0	29	29	0
Orthopaedic Surgery	273	294	0	567	567	0
Other Medical	3	3	0	6	6	0
Urology	48	18	0	66	66	0
Vascular Surgery	10	2	0	12	12	0
OEII Hospital Total	786	727	0	1513	1510	-3
Redcliffe Hospital						
Endocrine/Diabetes	9	2	-1	12	15	3
General Medicine	59	1	18	60	76	16
General Surgery	305	38	0	343	358	15
Gynaecology	62	10	-5	72	96	24
Neurology	36	3	12	39	49	10
Ophthalmology	48	15	-82	327	233	-94
Orthopaedic Surgery	202	197	13	536	537	1
Other Medical	28	347	-1	28	20	8
Paediatric-Medical	10	0	-6	18	39	23
Paediatric-Other	39	6	0	36	35	-1
Respiratory Medicine	11	25	4	36	12	24
Urology	7	1	0	8	3	5
Vascular Surgery	94	111	17	205	241	36
Redcliffe Hospital Total	888	818	-33	1706	1744	38
Rockhampton Hospital						
Dermatology	16	5	5	16	13	-3
ENT Surgery	159	378	0	537	626	89
General Medicine	84	5	-5	89	142	53
General Surgery	342	0	0	342	262	-80
Gynaecology	50	0	0	50	49	-1
Neurosurgery	20	0	0	20	21	1
Orthopaedic Surgery	115	243	90	358	407	49
Other Medical	20	20	0	40	37	-3
Paediatric-Medical	35	0	0	35	41	6
Urology	37	186	-24	203	174	-29
Rockhampton Hospital Total	878	812	-24	1690	1772	82
Royal Brisbane Hospital						
Cardiology	28	32	0	28	32	4
Endocrine/Diabetes	8	0	0	9	9	0
ENT Surgery	670	0	0	670	48	40
Gastroenterology	120	26	0	120	696	26
General Medicine	16	0	0	16	120	0
General Surgery	265	8	0	265	24	8
Gynaecology	4	24	0	4	289	284
Neurology	44	0	0	44	4	0
Neurosurgery	8	2	0	8	46	38
Ophthalmology	1040	0	0	1040	10	2
Orthopaedic Surgery	97	42	0	97	1040	0
Other Medical	368	-71	0	368	139	42
Plastics	282	12	0	282	297	15
Respiratory Medicine	8	86	8	8	368	20
Urology	70	0	0	70	12	4
Vascular Surgery	12	0	0	12	70	0
Royal Brisbane Hospital Total	3049	86	8	3135	3242	107

COI.0025.0006.00078

Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Hospital	Specialty	With an appt		Without an appt		Variance	TOTAL November 98		TOTAL December 98		Variance
		Nov 98	Dec 98	Nov 98	Dec 98		Nov 98	Dec 98	Nov 98	Dec 98	
Royal Childrens Hospital	Paediatric-Medical	131	118	-13	0	0	131	118	131	118	-13
	Paediatric-Other	49	32	-17	0	0	49	32	49	32	-17
Royal Childrens Hospital Total	Paediatric-Surgery	390	290	-100	385	34	775	709	775	709	-66
	Gynaecology	570	440	-130	385	34	955	859	955	859	-96
Royal Womens Hospital	Other Medical	404	745	341	0	0	404	745	404	745	341
	Other Medical	9	4	-5	0	0	9	4	9	4	-5
Royal Womens Hospital Total	Cardio-thoracic Surgery	413	749	336	0	0	413	749	413	749	336
	Cardiology	113	107	-6	0	0	113	107	113	107	-6
The Prince Charles Hospital	Endocrine/Diabetes	486	463	-23	9	1	485	473	485	473	-22
	Gastroenterology	4	10	6	0	0	4	10	4	10	6
The Prince Charles Hospital	Neurology	2	2	0	0	0	2	2	2	2	0
	Orthopaedic Surgery	19	24	5	0	0	19	24	19	24	5
The Prince Charles Hospital	Other Medical	396	378	-18	0	0	396	378	396	378	-18
	Other Medical	31	35	4	0	0	31	35	31	35	4
The Prince Charles Hospital	Paediatric-Medical	18	22	4	0	0	18	22	18	22	4
	Paediatric-Surgery	4	2	-2	0	0	4	2	4	2	-2
The Prince Charles Hospital	Respiratory Medicine	43	197	154	0	0	43	197	43	197	154
	Urology	0	4	4	0	0	0	4	0	4	4
The Prince Charles Hospital Total	ENT Surgery	1118	1244	126	9	1	1125	1254	1125	1254	129
	General Medicine	238	240	2	0	0	238	240	238	240	2
Toowoomba Base Hospital	General Surgery	210	189	-21	0	0	210	189	210	189	-21
	Gynaecology	143	175	32	0	0	143	175	143	175	32
Toowoomba Base Hospital	Ophthalmology	232	226	-6	0	0	232	226	232	226	-6
	Orthopaedic Surgery	10	98	88	120	0	130	98	130	98	-32
Toowoomba Base Hospital	Other Medical	308	324	16	0	0	308	324	308	324	16
	Paediatric-Medical	0	24	24	0	0	0	24	0	24	24
Toowoomba Base Hospital	Paediatric-Surgery	44	41	-3	0	0	44	41	44	41	-3
	Vascular Surgery	3	0	-3	0	0	3	0	3	0	-3
Toowoomba Base Hospital Total	Cardio-thoracic Surgery	1188	1317	129	120	-120	1308	1317	1308	1317	9
	Cardiology	9	8	-1	0	0	9	8	9	8	-1
Toowoomba Base Hospital	Endocrine/Diabetes	166	166	0	0	0	166	166	166	166	0
	ENT Surgery	38	38	0	0	0	38	38	38	38	0
Toowoomba Base Hospital	Gastroenterology	71	71	0	293	0	364	364	364	364	0
	General Medicine	109	109	0	0	0	109	109	109	109	0
Toowoomba Base Hospital	General Surgery	19	19	0	0	0	19	19	19	19	0
	Neurology	211	211	0	10	0	221	221	221	221	0
Toowoomba Base Hospital	Neurosurgery	78	78	0	0	0	78	78	78	78	0
	Ophthalmology	64	64	0	0	0	64	64	64	64	0
Toowoomba Base Hospital	Orthopaedic Surgery	135	135	0	91	0	226	226	226	226	0
	Other Medical	257	257	0	0	0	257	257	257	257	0
Toowoomba Base Hospital	Paediatric-Medical	24	24	0	0	0	24	24	24	24	0
	Paediatric-Surgery	15	15	0	0	0	15	15	15	15	0
Toowoomba Base Hospital	Plastics	14	14	0	0	0	14	14	14	14	0
	Urology	82	82	0	10	0	102	102	102	102	0
Toowoomba Base Hospital	Vascular Surgery	33	33	0	0	0	33	33	33	33	0
	Vascular Surgery	39	39	0	0	0	39	39	39	39	0
Toowoomba Base Hospital Total		1374	1374	0	404	0	1778	1778	1778	1778	0

* In situations where data for a specific clinic has not been supplied or is unavailable the previous months data has been substituted

** In situations where data for a hospital has not been supplied or is unavailable the previous months data has been substituted.

I.e. Caboolture October substituted for November
Meadowbank November substituted for December
Meadowbank October substituted for November

Surgical Patients With and Without Outpatients Appointments at 1 November and 1 December 1998

Specialty	With an appt November 98	With an appt December 98	Variance	Without an appt November 98	Without an appt December 98	Variance	TOTAL November 98	TOTAL December 98	Variance
Surgey	132	124	-8	0	0	0	132	124	-8
ENT Surgery	1966	2021	55	1414	1497	83	3380	3518	138
General Surgery	4580	4569	-11	619	489	-130	5199	5058	-141
Neurosurgery	276	309	33	5	3	-2	281	312	31
Ophthalmology	2468	3061	593	1395	777	-618	3863	3838	-25
Orthopaedic Surgery	4023	4045	22	2442	2367	-75	6465	6412	-53
Plastics	880	886	6	96	104	8	976	990	14
Urology	930	975	45	593	660	67	1523	1635	112
Vascular Surgery	334	360	26	18	21	3	352	381	29
Total	15589	16350	761	6582	5918	-664	22171	22268	97



BRIEFING TO THE DIRECTOR-GENERAL

RECEIVED
9 MAR 1999
3R007894
BRIEFINGS/LIAISON UNIT

SUBJECT: Waiting Times for Specialist Outpatients Clinics

BACKGROUND:

- The Director-General has requested that the Surgical Access Team provide a monthly update on the status of waiting times for patients referred for specialist outpatient clinic appointments for each specialty within each elective surgery reporting hospital.
- The Surgical Access Team is continuing to collect outpatient waiting time information. The collection is primarily based on a manual process and focuses on obtaining data that can be acquired with minimal impact on hospital resources.
- Attached is the profile of waiting times for outpatient clinics (both surgical and medical) for the 32 reporting hospitals including the total number of patients without a scheduled appointment. The data provided in this report is at 29 January 1999 (Attachment 1).

ISSUES:

Data

- As at 29 January 1999, a total of 44,750 people are waiting to see a specialist in an outpatient department.
- Of these patients, approximately 34,573 have a formal appointment to see a specialist, the remaining 10,177 have not yet been designated an appointment time.
- It is estimated that some 23,732 patients are waiting for a surgical appointment of which 17,538 have an appointment and 6,194 do not.

	1 December 1998			29 January 1999		
	With Appointment	Without Appointment	Total	With Appointment	Without Appointment	Total
Surgical	19941	5970	25911	19754	6934	26688
Medical	6370	1229	7599	7316	1132	8448
Obstetrics/Gynaecology	3915	55	3970	5475	541	6016
Paediatric	1707	1266	2973	1985	1570	3555
Psychiatric	34	8	42	43	0	43
Total	31780	8528	40495	34573	10177	44750

- At 29 January, large numbers of patients, both with and without appointments, were waiting in the following specialties:
 - Orthopaedics: 6,215
 - General Surgery 4,553
 - ENT 4,909
 - Gynaecology 3,331

Data Collection

- The interpretation of the data provided in this report needs to be undertaken with caution. The limitations in interpreting the data are due to potential problems with data reliability and validity outlined previously in the briefing dated 9 December 1998.
- Enhancements to the collection process have identified errors in previous month's data thus the figures for December 1998 may vary from previously reported figures.

STATUS:

- Monthly data collection utilising a standard clinic type reference file is continuing.
- The *Guidelines for the Management of Speciality Outpatient Waiting Lists* have been finalised by the Outpatient Clinical Best Practice Working Party and will be submitted to the next Clinical Advisory Committee meeting on 9 March 1999. NB
- The Surgical Access Team has collected data from reporting hospitals to develop outpatient clinic profiles, including the frequency and throughput of clinics. The data is now being crosschecked against data via the Monthly Activity Statistics (MAS).
- Enhancements to current information systems, to allow effective and efficient provision of outpatient waiting time data, are being examined. NB

PREPARED BY: Andrew McAuliffe,
Principal Project Officer
Surgical Access Team
Policy Coordination Unit
Performance Management Branch

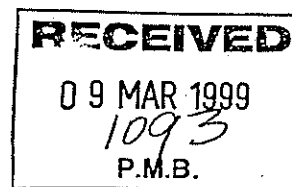
Donkey
9/3/99

Contact No.: 40500

CLEARED BY: *JR* Judith Robson
Director, Performance Management Branch

Contact No.: 40825

DATE: 9 March 1999



Hospital	Specialty	With an appt		Without an appt		Total		Variance	
		December 98	January 99	December 98	January 99	December 98	January 99	December 98	January 99
Athenon Hospital	General Medicine	14	22	8	0	14	22	0	8
	General Surgery	51	64	13	0	51	64	0	13
	Gynaecology	22	23	6	2	28	25	-4	3
	Paediatric-Medical	7	13	6	0	13	13	0	0
	Cardiology	94	122	28	6	122	128	6	6
Athenon Hospital Total	General Medicine	64	64	0	0	64	64	0	0
	General Surgery	27	27	0	0	27	27	0	0
	Gynaecology	13	13	0	0	13	13	0	0
	Paediatric-Medical	13	13	0	0	13	13	0	0
	Cardiology	169	169	0	0	169	169	0	0
Bundaberg Hospital	General Medicine	44	44	0	0	44	44	0	0
	General Surgery	29	29	0	0	29	29	0	0
	Gynaecology	9	9	0	0	9	9	0	0
	Paediatric-Medical	422	422	0	0	422	422	0	0
	Cardiology	8	8	0	0	8	8	0	0
Bundaberg Hospital Total	General Medicine	48	48	0	0	48	48	0	0
	General Surgery	289	289	0	0	289	289	0	0
	Gynaecology	119	119	0	0	119	119	0	0
	Paediatric-Medical	240	240	0	0	240	240	0	0
	Cardiology	19	19	0	0	19	19	0	0
Caboolture Hospital	General Medicine	28	28	0	0	28	28	0	0
	General Surgery	0	0	0	0	0	0	0	0
	Gynaecology	0	0	0	0	0	0	0	0
	Paediatric-Medical	0	0	0	0	0	0	0	0
	Cardiology	0	0	0	0	0	0	0	0
Caboolture Hospital Total	General Medicine	28	28	0	0	28	28	0	0
	General Surgery	0	0	0	0	0	0	0	0
	Gynaecology	0	0	0	0	0	0	0	0
	Paediatric-Medical	0	0	0	0	0	0	0	0
	Cardiology	0	0	0	0	0	0	0	0
Caloundra Base Hospital	General Medicine	5	5	0	0	5	5	0	0
	General Surgery	7	7	0	0	7	7	0	0
	Gynaecology	5	5	0	0	5	5	0	0
	Paediatric-Medical	30	30	0	0	30	30	0	0
	Cardiology	12	12	0	0	12	12	0	0
Caloundra Base Hospital Total	General Medicine	4	4	0	0	4	4	0	0
	General Surgery	58	58	0	0	58	58	0	0
	Gynaecology	26	26	0	0	26	26	0	0
	Paediatric-Medical	36	36	0	0	36	36	0	0
	Cardiology	2	2	0	0	2	2	0	0
Caloundra General Hospital	General Medicine	4	4	0	0	4	4	0	0
	General Surgery	104	104	0	0	104	104	0	0
	Gynaecology	68	68	0	0	68	68	0	0
	Paediatric-Medical	39	39	0	0	39	39	0	0
	Cardiology	102	102	0	0	102	102	0	0
Caloundra General Hospital Total	General Medicine	9	9	0	0	9	9	0	0
	General Surgery	41	41	0	0	41	41	0	0
	Gynaecology	32	32	0	0	32	32	0	0
	Paediatric-Medical	1	1	0	0	1	1	0	0
	Cardiology	1	1	0	0	1	1	0	0
Caloundra General Hospital	General Medicine	4	4	0	0	4	4	0	0
	General Surgery	12	12	0	0	12	12	0	0
	Gynaecology	2	2	0	0	2	2	0	0
	Paediatric-Medical	15	15	0	0	15	15	0	0
	Cardiology	15	15	0	0	15	15	0	0
Caloundra General Hospital Total	General Medicine	172	172	0	0	172	172	0	0
	General Surgery	209	209	0	0	209	209	0	0
	Gynaecology	9	9	0	0	9	9	0	0
	Paediatric-Medical	28	28	0	0	28	28	0	0
	Cardiology	19	19	0	0	19	19	0	0
Emerald Hospital	General Medicine	23	23	0	0	23	23	0	0
	General Surgery	38	38	0	0	38	38	0	0
	Gynaecology	0	0	0	0	0	0	0	0
	Paediatric-Medical	47	47	0	0	47	47	0	0
	Cardiology	19	19	0	0	19	19	0	0
Emerald Hospital Total	General Medicine	46	46	0	0	46	46	0	0
	General Surgery	139	139	0	0	139	139	0	0
	Gynaecology	104	104	0	0	104	104	0	0
	Paediatric-Medical	80	80	0	0	80	80	0	0
	Cardiology	246	246	0	0	246	246	0	0
Gladstone Hospital	General Medicine	34	34	0	0	34	34	0	0
	General Surgery	36	36	0	0	36	36	0	0
	Gynaecology	0	0	0	0	0	0	0	0
	Paediatric-Medical	29	29	0	0	29	29	0	0
	Cardiology	15	15	0	0	15	15	0	0
Gladstone Hospital Total	General Medicine	315	315	0	0	315	315	0	0
	General Surgery	735	735	0	0	735	735	0	0
	Gynaecology	420	420	0	0	420	420	0	0
	Paediatric-Medical	2	2	0	0	2	2	0	0
	Cardiology	31	31	0	0	31	31	0	0

Specialty	With an December 98	With an January 99	Variance	Without an December 98	Without January 99	Variance	Total December 98	Total January 99	Variance
Gold Coast Hospital									
Cardiology	26	12	-14	1	0	-1	27	12	-15
Endocrine/Diabetes	0	32	32	0	0	0	0	32	32
ENT Surgery	23	17	-6	0	0	0	23	17	-6
Gastroenterology	350	261	-89	0	0	0	350	261	-89
General Medicine	36	31	-5	0	0	0	36	31	-5
General Surgery	22	40	18	0	0	0	22	40	18
Gynaecology	510	400	-110	272	275	3	782	675	-107
Neurology	59	118	59	0	434	434	59	552	493
Neurosurgery	58	31	-27	0	0	0	58	31	-27
Ophthalmology	38	33	-5	0	11	11	38	44	6
Orthopaedic Surgery	38	175	137	0	0	0	38	175	137
Other Medical	190	140	-50	180	253	73	370	393	23
Paediatric Medical	35	476	443	0	0	0	35	476	443
Paediatric Surgery	56	41	-15	1	0	-1	57	41	-16
Plastics	0	19	19	0	0	0	0	19	19
Respiratory Medicine	120	82	-38	0	0	0	120	82	-38
Urology	48	30	-18	0	0	0	48	30	-18
Vascular Surgery	98	198	100	95	100	5	193	298	105
Gold Coast Hospital Total	1783	2227	444	549	1073	524	2332	3300	968
Gymble General Hospital									
Gynaecology	35	10	-25	0	8	8	35	18	-17
Hervey Bay Hospital									
General Medicine	0	0	0	131	49	-82	131	49	-82
General Surgery	0	0	0	96	0	-96	96	0	-96
Ophthalmology	0	0	0	222	268	46	222	268	46
Orthopaedic Surgery	0	0	0	254	293	39	254	293	39
Hervey Bay Hospital Total	0	0	0	703	610	-93	703	610	-93
Immisail Hospital									
General Medicine	13	79	66	0	0	66	13	79	66
General Surgery	79	17	-62	0	0	-62	79	17	-62
Gynaecology	109	109	0	0	0	0	109	109	0
Immisail Hospital Total	109	109	0	0	0	0	109	109	0
Ipswich Hospital									
Endocrine/Diabetes	0	3	3	0	0	0	0	3	3
ENT Surgery	163	147	-16	0	0	-16	163	147	-16
General Medicine	104	92	-12	0	0	-12	104	92	-12
General Surgery	506	485	-21	0	0	-21	506	485	-21
Gynaecology	98	61	-37	0	0	-37	98	61	-37
Neurology	27	33	6	0	0	6	27	33	6
Neurosurgery	13	4	-9	0	0	-9	13	4	-9
Ophthalmology	73	70	-3	0	0	-3	73	70	-3
Orthopaedic Surgery	485	678	193	0	0	193	485	678	193
Other Medical	20	175	155	0	0	155	20	175	155
Paediatric Medical	27	27	0	0	0	0	27	27	0
Plastics	71	44	-27	0	0	-27	71	44	-27
Urology	83	83	0	0	0	0	83	83	0
Ipswich Hospital Total	1682	1902	220	0	0	0	1682	1902	220
Kingaroy Hospital									
Gastroenterology	0	12	12	0	0	0	0	12	12
General Surgery	34	23	-11	31	10	-21	65	33	-32
Gynaecology	22	16	-6	10	16	6	32	32	0
Other Medical	0	28	28	0	0	0	0	28	28
Kingaroy Hospital Total	56	81	25	41	26	-15	97	107	10
Kirwan Hospital for Women									
Gynaecology	444	993	549	0	0	549	444	993	549
Other Medical	173	285	112	0	0	112	173	285	112
Urology	175	276	101	0	0	101	175	276	101
Kirwan Hospital for Women Total	792	1554	762	0	0	762	792	1554	762

Hospital	Specialty	With an appt		Variance	Without an appt		Variance	Total		Variance
		December 98	January 99		December 98	January 99		December 98	January 99	
Logan Hospital	Cardiology	27	24	-3	0	0	0	27	24	-3
	Endocrine/Diabetes	10	19	9	0	0	0	10	19	9
	Gastroenterology	35	137	102	71	20	-51	106	157	51
	General Medicine	99	151	52	35	7	-28	134	158	24
	General Surgery	260	191	-69	0	34	34	260	225	-35
	Gynaecology	209	199	-10	10	12	2	219	211	-8
	Neurology	11	17	6	0	0	0	11	17	6
	Orthopaedic Surgery	234	333	99	36	145	109	270	478	208
	Other Medical	216	191	-25	0	0	0	216	191	-25
	Paediatric-Medical	56	44	-12	0	0	0	56	44	-12
	Paediatric-Other	22	14	-8	0	0	0	22	14	-8
	Paediatric-Surgery	17	17	0	0	0	0	17	17	0
	Respiratory Medicine	14	15	1	0	0	0	14	15	1
	Logan Hospital Total	1210	1352	142	152	218	66	1362	1570	208
Mackay Base Hospital	Cardiology	16	26	10	0	0	0	16	26	10
	Dermatology	77	46	-31	0	0	0	77	46	-31
	Endocrine/Diabetes	0	5	5	0	0	0	0	5	5
	ENT Surgery	73	61	-12	163	216	33	256	277	21
	General Medicine	94	88	-6	0	0	0	94	88	-6
	General Surgery	197	16	-181	0	221	221	197	237	40
	Gynaecology	93	9	-84	0	0	0	93	9	-84
	Neurosurgery	0	12	12	0	0	0	0	12	12
	Ophthalmology	11	18	7	0	0	0	11	18	7
	Orthopaedic Surgery	55	75	20	0	0	0	55	75	20
	Other Medical	294	236	-58	0	0	0	294	236	-58
	Other Medical	23	147	124	0	14	14	23	161	138
	Paediatric-Medical	0	8	8	0	0	0	0	8	8
	Respiratory Medicine	26	24	-2	0	0	0	26	24	-2
	Mackay Base Hospital Total	928	771	-158	163	451	288	1112	1222	110
Mareeba Hospital	General Medicine	21	26	5	0	0	0	21	26	5
	General Surgery	15	47	32	0	0	0	15	47	32
	Gynaecology	9	9	0	0	0	0	9	9	0
	Paediatric-Medical	4	5	1	0	0	0	4	5	1
	Mareeba Hospital Total	57	87	30	0	0	0	57	87	30
Maryborough Base Hospital	Cardiology	1	0	-1	3	4	1	4	4	0
	Dermatology	29	25	-4	5	2	-3	34	27	-7
	General Medicine	6	8	2	2	1	-1	8	9	1
	General Surgery	41	31	-10	19	8	-11	60	39	-21
	Gynaecology	7	11	4	0	0	0	7	11	4
	Ophthalmology	56	61	5	2	6	4	58	67	9
	Orthopaedic Surgery	24	16	-8	9	4	-5	33	20	-13
	Other Medical	17	45	28	0	2	2	17	47	30
	Paediatric-Medical	16	10	-6	3	2	-1	21	12	-9
	Urology	29	11	-18	1	8	7	30	18	-11
	Vascular Surgery	0	0	0	0	20	20	0	20	20
	Maryborough Base Hospital Total	228	218	-10	48	57	9	276	275	-1
Mater Adults Hospital	Cardiology	41	49	8	0	0	0	41	49	8
	Dermatology	136	137	1	0	0	0	136	137	1
	ENT Surgery	1	374	373	0	0	0	1	374	373
	Gastroenterology	63	114	51	181	0	-181	244	295	51
	General Medicine	66	86	20	0	0	0	66	86	20
	General Surgery	331	374	43	0	0	0	331	374	43
	Gynaecology	126	185	59	0	0	0	126	185	59
	Neurology	132	143	11	0	0	0	132	143	11
	Ophthalmology	228	190	-38	0	0	0	228	190	-38
	Orthopaedic Surgery	307	607	300	0	0	0	307	607	300
	Other Medical	31	44	13	0	0	0	31	44	13
	Plastics	121	131	10	0	0	0	121	131	10
	Respiratory Medicine	13	20	7	0	0	0	13	20	7
	Urology	182	135	-47	0	0	0	182	135	-47
	Vascular Surgery	98	119	21	0	0	0	98	119	21
	Mater Adults Hospital Total	2078	2704	626	181	181	0	2259	2885	626

Specialty	With an appt December 98	With an appt January 99	Variance	Without an appt December 98	Without an appt January 99	Variance	Total December 98	Total January 99	Variance
Water Childrens Hospital									
Paediatric-Medical	279	279	0	10	10	0	289	289	0
Paediatric-Other	19	19	0	0	0	0	19	19	0
Paediatric-Surgery	479	479	0	786	786	0	1265	1265	0
Water Childrens Hospital Total	777	777	0	796	796	0	1573	1573	0
Mt Isa Hospital									
Cardiology	65	40	-25	8	21	13	60	22	-38
Endocrine/Diabetes	7	65	58	7	0	-7	73	61	-12
ENT Surgery	0	0	0	0	35	35	0	35	35
Gastroenterology	0	0	0	1	9	8	1	9	8
General Medicine	45	82	37	0	0	0	45	82	37
Gynaecology	159	114	-45	0	0	0	159	114	-45
Neurology	239	229	-10	0	0	0	239	229	-10
Neurosurgery	15	15	0	0	0	0	15	15	0
Ophthalmology	0	0	0	3	0	-3	3	0	-3
Orthopaedic Surgery	283	320	37	0	0	0	283	320	37
Other Medical	160	128	-32	0	0	0	160	128	-32
Paediatric-Medical	70	74	4	0	0	0	70	74	4
Plastics	4	43	39	16	0	-16	20	43	23
Urology	0	2	2	0	0	0	0	2	2
Mt Isa Hospital Total	1118	1165	47	35	65	30	1153	1230	77
Nambour Hospital									
Cardiology	8	4	-4	0	2	2	8	6	-2
Dermatology	0	1	1	0	1	1	0	2	2
Endocrine/Diabetes	40	25	-15	0	4	4	40	29	-11
General Medicine	35	119	84	0	22	22	35	141	106
Gynaecology	53	127	74	0	12	12	53	139	86
Neurology	185	127	-58	0	5	5	185	132	-53
Ophthalmology	12	27	15	0	336	336	12	368	356
Orthopaedic Surgery	89	113	24	502	530	28	591	643	52
Other Medical	37	58	21	0	4	4	37	62	25
Paediatric-Medical	10	4	-6	0	9	9	10	13	3
Plastics	16	15	-1	0	2	2	16	17	1
Respiratory Medicine	4	89	85	0	10	10	4	99	95
Urology	60	19	-41	0	1	1	60	20	-40
Nambour Hospital Total	550	662	112	764	958	194	1314	1620	306
Princess Alexandra Hospital									
Cardio-thoracic Surgery	3	32	29	0	0	0	3	32	29
Dermatology	7	15	8	0	0	0	7	15	8
Endocrine/Diabetes	253	211	-42	0	0	0	253	211	-42
ENT Surgery	0	125	125	0	0	0	0	125	125
Gastroenterology	220	204	-16	602	579	-23	822	783	-39
General Medicine	36	127	91	232	223	-9	268	350	82
General Surgery	111	72	-39	0	0	0	111	72	-39
Gynaecology	213	212	-1	0	0	0	213	212	-1
Neurology	148	183	35	0	0	0	148	183	35
Neurosurgery	103	92	-11	0	0	0	103	92	-11
Ophthalmology	148	141	-7	0	0	0	148	141	-7
Orthopaedic Surgery	772	822	50	0	0	0	772	822	50
Other Medical	48	144	96	0	368	368	48	512	464
Other Surgery	138	377	239	178	36	-142	316	413	97
Plastics	0	9	9	0	0	0	0	9	9
Respiratory Medicine	172	166	-6	0	0	0	172	166	-6
Urology	35	144	109	0	30	30	35	174	139
Vascular Surgery	83	110	27	248	120	-128	331	230	-101
Princess Alexandra Hospital Total	2574	3286	712	1210	1356	146	3784	4642	858

Specialty	With an appointment December 98	With an appointment January 99	Variance	Without an appointment December 98	Without an appointment January 99	Variance	Total December 98	Total January 99	Variance
OCEI Hospital									
Cardiology	0	14	0	0	0	0	0	14	0
Gastroenterology	14	14	0	346	4	4	360	420	60
General Medicine	58	58	0	7	8	1	65	66	1
General Surgery	147	147	0	40	53	13	187	200	13
Gynaecology	204	204	0	14	23	9	218	227	9
Neurology	0	0	0	0	8	8	0	8	8
Ophthalmology	26	26	0	3	25	22	29	51	22
Orthopaedic Surgery	273	273	0	294	403	109	567	676	109
Other Medical	3	3	0	3	9	6	6	12	6
Respiratory Medicine	0	0	0	0	1	1	0	1	1
Urology	48	48	0	16	43	26	66	91	25
Vascular Surgery	10	10	0	2	5	3	12	15	3
OCEI Hospital Total	783	783	0	727	988	261	1510	1771	261
Redcliffe Hospital									
Endocrine/Diabetes	13	13	0	2	2	0	15	15	0
General Medicine	57	57	0	19	15	4	76	76	0
General Surgery	347	347	0	11	11	0	358	358	0
Gynaecology	91	91	0	5	5	0	96	96	0
Neurology	34	34	0	15	15	0	49	49	0
Ophthalmology	36	36	0	197	197	0	233	233	0
Orthopaedic Surgery	190	190	0	347	347	0	537	537	0
Other Medical	20	20	0	0	20	20	20	20	0
Paediatric-Medical	39	39	0	0	0	0	39	39	0
Paediatric-Other	10	10	0	25	25	15	35	35	0
Respiratory Medicine	7	7	0	5	5	0	12	12	0
Urology	91	91	0	150	150	0	241	241	0
Vascular Surgery	24	24	0	9	9	0	33	33	0
Redcliffe Hospital Total	959	959	0	785	785	0	1744	1744	0
Rockhampton Hospital									
Cardiology	0	0	0	0	0	0	0	0	0
Dermatology	0	17	17	0	0	0	17	17	0
Endocrine/Diabetes	8	8	0	5	5	0	13	13	0
ENT Surgery	0	7	7	0	0	0	7	7	0
Gastroenterology	207	143	-64	419	452	33	626	596	-31
General Medicine	0	0	0	0	0	0	0	0	0
General Surgery	142	76	-66	0	0	0	142	76	-66
Gynaecology	282	389	107	0	0	0	282	389	107
Neurosurgery	49	184	135	0	0	0	49	184	135
Orthopaedic Surgery	21	6	-15	0	0	0	21	6	-15
Other Medical	74	43	-31	395	395	0	469	438	-31
Paediatric-Medical	37	36	-1	0	0	0	37	36	-1
Paediatric-Surgery	41	37	-4	0	0	0	41	37	-4
Respiratory Medicine	0	43	43	0	0	0	43	43	0
Urology	32	6	-26	0	395	395	427	401	-4
Rockhampton Hospital Total	873	982	109	142	1254	1112	1774	1774	0
Royal Brisbane Hospital									
Cardiology	240	300	60	899	0	-899	1139	2236	1097
Dermatology	192	256	64	0	0	0	192	256	64
Endocrine/Diabetes	93	4	-89	0	0	0	93	4	-89
ENT Surgery	3048	2734	-314	0	0	0	3048	2734	-314
Gastroenterology	320	374	54	0	0	0	320	374	54
General Medicine	222	185	-37	0	0	0	222	185	-37
General Surgery	881	426	-455	0	108	108	989	534	-455
Gynaecology	4	0	-4	0	0	0	4	0	-4
Neurology	391	408	17	0	0	0	391	408	17
Neurosurgery	90	54	-36	0	0	0	90	54	-36
Ophthalmology	1040	420	-620	0	0	0	1040	420	-620
Orthopaedic Surgery	415	432	17	0	0	0	415	432	17
Other Medical	339	69	-270	0	0	0	339	69	-270
Plastics	556	510	-46	94	0	-94	650	510	-140
Respiratory Medicine	54	54	0	0	0	0	54	54	0
Urology	308	352	44	0	0	0	308	352	44
Vascular Surgery	99	99	0	0	0	0	99	99	0
Royal Brisbane Hospital Total	8094	6677	-1417	94	108	14	8188	6785	-1403

Patients With and Without Specialty Outpatients Appointments at 1 December 1998 and 29 January 1999

Specialty	With an app ¹ December 98		With an app ¹ January 99		Variance	Without an app ² December 98		Without an app ² January 99		Variance	Total December 98		Total January 99		Variance
Royal Childrens Hospital															
Paediatric-Medical	118		173		55	0		0		0	118		173		55
Paediatric-Other	32		35		3	0		0		0	32		35		3
Paediatric-Surgery	290		380		90	419		342		-77	709		722		13
Royal Childrens Hospital Total	440		588		148	419		342		-77	858		930		71
Royal Womens Hospital															
Gynaecology	745		604		-141	0		0		0	745		604		-141
Other Medical	4		239		235	0		0		0	4		239		235
Royal Womens Hospital Total	749		843		94	0		0		0	749		843		94
The Prince Charles Hospital															
Cardio-thoracic Surgery	107		106		-1	0		0		0	107		106		-1
Endocrine/Diabetes	463		473		10	10		0		-10	473		473		0
Gastroenterology	10		9		-1	0		0		0	10		9		-1
Neurology	2		0		-2	0		0		0	2		0		-2
Orthopaedic Surgery	24		32		8	0		0		0	24		32		8
Other Medical	378		389		11	0		0		0	378		389		11
Paediatric-Medical	35		56		21	0		0		0	35		56		21
Paediatric-Surgery	22		17		-5	0		0		0	22		17		-5
Respiratory Medicine	2		2		0	0		0		0	2		2		0
Urology	197		199		2	0		0		0	197		199		2
The Prince Charles Hospital Total	1244		1283		39	10		0		-10	1254		1283		29
Toowoomba Base Hospital															
ENT Surgery	240		291		51	0		0		0	240		291		51
General Medicine	189		180		-9	0		0		0	189		180		-9
General Surgery	175		237		62	0		0		0	175		237		62
Gynaecology	226		173		-53	0		0		0	226		173		-53
Ophthalmology	98		20		-78	0		0		0	98		20		-78
Orthopaedic Surgery	324		356		32	0		0		0	324		356		32
Other Medical	24		17		-7	0		0		0	24		17		-7
Paediatric-Medical	41		51		10	0		0		0	41		51		10
Vascular Surgery	0		10		10	0		0		0	0		10		10
Toowoomba Base Hospital Total	1317		1295		-22	0		0		0	1317		1295		-22
Townsville General Hospital															
Cardio-thoracic Surgery	9		9		0	0		0		0	9		9		0
Endocrine/Diabetes	166		166		0	0		0		0	166		166		0
ENT Surgery	38		38		0	0		0		0	38		38		0
Gastroenterology	71		71		0	293		293		0	364		364		0
General Medicine	109		109		0	0		0		0	109		109		0
General Surgery	19		19		0	0		0		0	19		19		0
Neurology	211		211		0	10		10		0	221		221		0
Neurosurgery	78		78		0	0		0		0	78		78		0
Ophthalmology	64		64		0	0		0		0	64		64		0
Orthopaedic Surgery	135		135		0	91		91		0	226		226		0
Other Medical	257		257		0	0		0		0	257		257		0
Paediatric-Medical	24		24		0	0		0		0	24		24		0
Paediatric-Surgery	15		15		0	0		0		0	15		15		0
Plastics	14		14		0	0		0		0	14		14		0
Urology	92		92		0	10		10		-10	102		92		-10
Vascular Surgery	33		33		0	0		0		0	33		33		0
Townsville General Hospital Total	1374		1374		0	404		394		-10	1778		1768		-10

Specialty Hospital

33982

34523

4881

8638

10107

1524

46456

46456

46456

¹ In situations where data for a specific clinic has not been supplied or is unavailable the previous month's data has been substituted.
² In situations where a hospital has been unable to supply data the previous month's data has been substituted.

1a. Inpatient: December substituted for January

Major Children: December substituted for January



A BRIEFING TO THE DIRECTOR-GENERAL

RECEIVED
20 APR 1999
BROO8286
BRIEFING/LIAISON UNIT

BRIEFING NOTE NO:

REQUESTED BY: Director-General

DATE: 16 April 1999

PREPARED BY: Andrew McAuliffe
Principal Project Officer
Surgical Access Team
Policy Coordination Unit
Performance Management Branch

Handwritten: 20.4.99
Contact No.: 40500

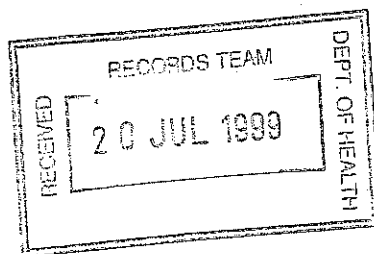
CLEARED BY: Judith Robson
Director, Performance Management Branch

Contact No.: 40825

DEADLINE:

SUBJECT: Waiting Times for Specialist Outpatients Clinics

DIRECTOR- GENERAL'S COMMENTS:



(Dr) R L Stable
Director-General
/ / 1999

COI.0025.0006.00103

PURPOSE: Monthly update on specialist outpatient clinic waiting times

BACKGROUND:

- The Director-General has requested that the Surgical Access Team provide a monthly update on the status of waiting times for patients referred for specialist outpatient clinic appointments for each specialty within each elective surgery reporting hospital.
- The Surgical Access Team is continuing to collect outpatient waiting time information. The collection is primarily based on a manual process and focuses on obtaining data that can be acquired with minimal impact on hospital resources.
- Attached is the profile of waiting times for outpatient clinics (both surgical and medical) for the 33 reporting hospitals including the total number of patients without a scheduled appointment. The data provided in this report is at 1 March 1999 (Attachment 1).

KEY ISSUES:

Data

- As at 1 March 1999, a total of 48,866 people were waiting to see a specialist in an outpatient department.
- Of these patients, approximately 38,146 had a formal appointment to see a specialist, the remaining 10,720 had not yet been designated an appointment time.
- It is estimated that some 29,990 patients were waiting for a surgical appointment of which 22,489 had an appointment and 7,501 did not.

	1 February 1999			1 March 1999		
	With Appointment	Without Appointment	Total	With Appointment	Without Appointment	Total
Surgical	19754	6934	26688	22489	7501	29990
Medical	7316	1132	8448	7964	981	8945
Obstetrics/Gynaecology	5475	541	6016	5338	623	5961
Paediatric	1985	1570	3555	2306	1615	3921
Psychiatric	43	0	43	49	0	49
Total	34573	10177	44750	38146	10720	48866

- At 1 March, large numbers of patients, both with and without appointments, were waiting in the following specialties:
 - Orthopaedics: 9,376
 - ENT 6,328
 - General Surgery 5,557
 - Gynaecology 4,418
 - Ophthalmology 3,694

Data Collection

- The interpretation of the data provided in this report needs to be undertaken with caution. The limitations in interpreting the data are due to potential problems with data reliability and validity outlined previously in the briefing dated 9 December 1998.

ACTIONS TAKEN/ REQUIRED: (If any)

- Monthly data collection utilising a standard clinic type reference file is continuing.
- The *Guidelines for the Management of Speciality Outpatient Waiting Lists* were ratified at the next Clinical Advisory Committee meeting on 13 April 1999.
- The measurement of waiting time from presentation of referral until the initial appointment was identified as an appropriate national performance indicator for outpatient services in the Development of National Access Performance Indicators-Final Report. The HBCIS system, operational in the majority of hospitals, does not support the collection of this data item. Furthermore, it is important to note that the HBCIS system is primarily used as a tool to book patient appointments. This system has not been widely used to facilitate the generation of strategic and performance management information. The Surgical Access Team is investigating the feasibility of developing enhancements to the HBCIS system to allow collection of waiting time data and other information to support strategic service delivery planning.

[illegible]

Specialty	With an appt 1 February 99		Without an appt 1 February 99		Total 1 February 99		Variance	
	1 February 99	Variance	1 February 99	Variance	1 February 99	Variance	1 February 99	Variance
Gold Coast Hospital								
Cardiology	12	22	0	0	12	22	0	10
Endocrine/Diabetes	32	36	0	0	32	36	0	6
ENT Surgery	17	18	0	0	17	18	0	1
Gastroenterology	261	250	0	0	261	250	0	11
General Medicine	31	28	0	0	31	28	0	3
General Surgery	40	35	0	0	40	35	0	5
Gynaecology	400	355	0	0	400	355	0	45
Neurology	118	124	0	0	118	124	0	6
Neurosurgery	31	44	0	0	31	44	0	13
Ophthalmology	33	33	0	0	33	33	0	0
Orthopaedic Surgery	175	221	0	0	175	221	0	46
Other Medical	140	126	0	0	140	126	0	14
Paediatric Medical	478	146	0	0	478	146	0	332
Paediatric Surgery	47	63	0	0	47	63	0	16
Plastics	19	7	0	0	19	7	0	12
Respiratory Medicine	82	76	0	0	82	76	0	6
Urology	30	30	0	0	30	30	0	0
Vascular Surgery	196	512	0	0	196	512	0	316
Gymble General Hospital								
Gynaecology	83	63	0	0	83	63	0	20
Hervey Bay Hospital								
Cardiology	10	22	0	0	10	22	0	12
General Medicine	0	24	0	0	0	24	0	24
General Surgery	0	30	0	0	0	30	0	30
Gynaecology	0	8	0	0	0	8	0	8
Ophthalmology	0	19	0	0	0	19	0	19
Orthopaedic Surgery	0	41	0	0	0	41	0	41
Other Medical	0	7	0	0	0	7	0	7
Paediatric-Other	0	28	0	0	0	28	0	28
Respiratory Medicine	0	3	0	0	0	3	0	3
Hervey Bay Hospital Total	0	182	0	610	0	662	48	134
Imital Hospital								
General Medicine	13	13	0	0	13	13	0	0
General Surgery	79	79	0	0	79	79	0	0
Gynaecology	17	17	0	0	17	17	0	0
Imital Hospital Total	109	109	0	0	109	109	0	0
Ipswich Hospital								
Endocrine/Diabetes	3	4	0	0	3	4	0	1
ENT Surgery	147	158	0	0	147	158	0	11
General Medicine	92	95	0	0	92	95	0	3
General Surgery	485	439	0	0	485	439	0	46
Gynaecology	61	84	0	0	61	84	0	23
Neurology	33	40	0	0	33	40	0	7
Neurosurgery	7	4	0	0	7	4	0	3
Ophthalmology	4	4	0	0	4	4	0	0
Orthopaedic Surgery	70	93	0	0	70	93	0	23
Other Medical	678	446	0	0	678	446	0	232
Paediatric Medical	175	192	0	0	175	192	0	17
Paediatric Surgery	27	37	0	0	27	37	0	10
Plastics	0	8	0	0	0	8	0	8
Urology	44	59	0	0	44	59	0	15
Ipswich Hospital Total	1902	1684	0	0	1902	1684	0	-218
Kingaroy Hospital								
Gastroenterology	12	0	0	0	12	0	0	-12
General Surgery	25	30	0	0	25	30	0	5
Gynaecology	16	25	0	0	16	25	0	9
Other Medical	28	14	0	0	28	14	0	14
Paediatric Medical	0	12	0	0	0	12	0	12
Kingaroy Hospital Total	81	81	0	0	81	81	0	0
Kirwan Hospital for Women								
Gynaecology	993	1013	0	0	993	1013	0	20
Other Medical	285	339	0	0	285	339	0	54
Urology	276	276	0	0	276	276	0	0
Kirwan Hospital for Women Total	1554	1628	0	0	1554	1628	0	74

Specialty	With an appt 1 February 99		With an appt 1 March 99		Variance		Without an appt 1 February 99		Without an appt 1 March 99		Variance		Total 1 February 99		Total 1 March 99		Variance	
Logan Hospital																		
Cardiology	24	19	30	26	6	7	0	0	0	0	0	0	24	19	30	26	6	7
Endocrine/Diabetes	137	137	134	134	-3	4	20	0	0	0	0	0	157	157	134	134	-23	7
Gastroenterology	151	151	155	155	4	7	7	0	0	0	0	0	157	157	155	155	-2	3
General Medicine	181	181	166	166	-25	34	34	0	0	0	0	0	225	225	166	166	-59	15
General Surgery	199	199	235	235	36	12	12	0	0	0	0	0	211	211	258	258	47	45
Gynaecology	17	17	10	10	-7	9	9	0	0	0	0	0	17	17	10	10	-7	4
Neurology	333	333	403	403	70	145	145	0	0	0	0	0	478	478	403	403	-75	75
Orthopaedic Surgery	181	181	268	268	87	77	0	0	0	0	0	0	191	191	268	268	77	77
Other Medical	44	44	34	34	-10	0	0	0	0	0	0	0	44	44	34	34	-10	10
Paediatric-Medical	14	14	8	8	-6	0	0	0	0	0	0	0	14	14	8	8	-6	6
Paediatric-Other	17	17	10	10	-7	9	9	0	0	0	0	0	17	17	10	10	-7	7
Paediatric-Surgery	15	15	18	18	3	0	0	0	0	0	0	0	15	15	18	18	3	3
Respiratory Medicine	1352	1352	1487	1487	135	218	218	0	0	0	0	0	1570	1570	1618	1618	48	48
Logan Hospital Total																		
Cardio-thoracic Surgery	0	0	1	1	1	0	0	0	0	0	0	0	1	1	1	1	0	0
Cardiology	26	26	50	24	24	0	0	0	0	0	0	0	26	26	50	24	24	24
Dermatology	46	46	55	49	9	0	0	0	0	0	0	0	46	46	55	49	9	9
Endocrine/Diabetes	5	5	4	4	-1	0	0	0	0	0	0	0	5	5	4	4	-1	1
ENT Surgery	61	61	0	0	-61	216	0	0	0	0	0	0	277	277	0	0	-277	277
General Medicine	88	88	104	104	16	16	0	0	0	0	0	0	88	88	104	104	16	16
General Surgery	16	16	221	221	205	221	0	0	0	0	0	0	237	237	221	221	-16	16
Gynaecology	8	8	21	21	12	0	0	0	0	0	0	0	9	9	21	21	12	12
Neurology	12	12	18	18	6	0	0	0	0	0	0	0	12	12	18	18	6	6
Neurosurgery	18	18	12	12	-6	0	0	0	0	0	0	0	18	18	12	12	-6	6
Ophthalmology	75	75	63	63	-12	0	0	0	0	0	0	0	75	75	63	63	-12	12
Orthopaedic Surgery	236	236	216	216	-20	0	0	0	0	0	0	0	236	236	216	216	-20	20
Other Medical	147	147	63	63	-84	14	14	0	0	0	0	0	161	161	63	63	-98	98
Paediatric-Medical	8	8	0	0	-8	0	0	0	0	0	0	0	8	8	0	0	-8	8
Respiratory Medicine	24	24	34	34	10	0	0	0	0	0	0	0	24	24	34	34	10	10
Mackay Base Hospital Total																		
General Medicine	26	26	21	21	-5	0	0	0	0	0	0	0	26	26	21	21	-5	5
General Surgery	47	47	42	42	-5	0	0	0	0	0	0	0	47	47	42	42	-5	5
Gynaecology	9	9	10	10	1	0	0	0	0	0	0	0	9	9	10	10	1	1
Paediatric-Medical	5	5	5	5	0	0	0	0	0	0	0	0	5	5	5	5	0	0
Mareeba Hospital Total																		
Cardiology	87	87	78	78	-9	0	0	0	0	0	0	0	87	87	78	78	-9	9
Dermatology	0	0	7	7	7	0	0	0	0	0	0	0	7	7	0	0	-7	7
General Medicine	25	25	32	32	7	0	0	0	0	0	0	0	25	25	32	32	7	7
General Surgery	8	8	6	6	-2	0	0	0	0	0	0	0	8	8	6	6	-2	2
Gynaecology	31	31	32	32	1	0	0	0	0	0	0	0	31	31	32	32	1	1
Ophthalmology	11	11	6	6	-5	0	0	0	0	0	0	0	11	11	6	6	-5	5
Orthopaedic Surgery	61	61	48	48	-13	6	6	0	0	0	0	0	61	61	48	48	-13	13
Other Medical	16	16	33	33	17	4	4	0	0	0	0	0	20	20	33	33	13	13
Other Paediatric Surgery	45	45	42	42	-3	2	2	0	0	0	0	0	47	47	42	42	-5	5
Other Paediatric-Medical	10	10	8	8	-2	2	2	0	0	0	0	0	10	10	8	8	-2	2
Respiratory Medicine	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Urology	11	11	12	12	1	0	0	0	0	0	0	0	11	11	12	12	1	1
Vascular Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Maryborough Base Hospital Total																		
Cardiology	218	218	228	228	10	57	20	0	0	0	0	0	218	218	228	228	10	10
Dermatology	45	45	43	43	-2	0	0	0	0	0	0	0	45	45	43	43	-2	2
ENT Surgery	137	137	147	147	10	0	0	0	0	0	0	0	137	137	147	147	10	10
Gastroenterology	374	374	453	453	79	0	0	0	0	0	0	0	374	374	453	453	79	79
General Medicine	114	114	81	81	-33	181	0	0	0	0	0	0	295	295	81	81	-214	214
General Surgery	86	86	58	58	-28	0	0	0	0	0	0	0	86	86	58	58	-28	28
Gynaecology	374	374	343	343	-31	0	0	0	0	0	0	0	374	374	343	343	-31	31
Neurology	165	165	151	151	-14	0	0	0	0	0	0	0	165	165	151	151	-14	14
Neurosurgery	143	143	149	149	6	0	0	0	0	0	0	0	143	143	149	149	6	6
Ophthalmology	190	190	127	127	-63	0	0	0	0	0	0	0	190	190	127	127	-63	63
Orthopaedic Surgery	607	607	574	574	-33	0	0	0	0	0	0	0	607	607	574	574	-33	33
Other Medical	44	44	35	35	-9	0	0	0	0	0	0	0	44	44	35	35	-9	9
Plastics	131	131	126	126	-5	0	0	0	0	0	0	0	131	131	126	126	-5	5
Respiratory Medicine	20	20	23	23	3	0	0	0	0	0	0	0	20	20	23	23	3	3
Urology	135	135	174	174	39	0	0	0	0	0	0	0	135	135	174	174	39	39
Vascular Surgery	119	119	114	114	-5	0	0	0	0	0	0	0	119	119	114	114	-5	5
Mater Adults Hospital Total																		
Cardiology	2704	2704	2828	2828	124	181	0	0	0	0	0	0	2704	2704	2828	2828	124	124

Specialty	With an appt		Without an appt		Variance	Total		Variance
	1 February 99	1 March 99	1 February 99	1 March 99		1 February 99	1 March 99	
Mater Childrens Hospital								
Paediatric-Medical	279	278	10	0	-10	289	278	-10
Paediatric-Surgery	19	479	0	786	0	19	1265	-10
Cardiology	777	777	0	786	-10	1265	1563	-10
Endocrine/Diabetes	22	88	0	0	0	22	88	0
ENT Surgery	85	63	21	26	5	61	89	76
Gastroenterology	0	0	35	43	8	35	24	-61
General Medicine	0	0	9	9	0	9	9	0
General Surgery	82	113	0	0	0	82	113	0
Gynaecology	114	196	0	0	0	114	196	0
Neurology	229	185	0	0	0	229	185	0
Ophthalmology	15	22	0	0	0	15	22	0
Orthopaedic Surgery	320	288	0	0	0	320	288	0
Other Medical	128	185	0	0	0	128	185	0
Paediatric Medical	74	100	0	0	0	74	100	0
Plastics	43	48	0	19	19	43	68	25
Urology	2	4	0	0	0	2	4	0
Mt Isa Hospital Total	1165	1353	65	97	32	1230	1450	220
Nambour Hospital								
Cardiology	4	0	2	0	-2	6	0	-6
Endocrine/Diabetes	1	0	1	0	-1	2	0	-2
General Medicine	25	16	0	0	0	29	16	13
General Surgery	119	114	22	3	-19	141	117	-24
Gynaecology	127	218	12	0	-12	139	218	79
Neurology	27	0	5	0	-5	32	0	-32
Ophthalmology	59	61	336	338	-2	395	399	-4
Orthopaedic Surgery	113	131	550	312	-238	663	443	-220
Other Medical	56	87	4	87	-83	62	133	-71
Paediatric Medical	4	0	1	1	-1	1	1	0
Plastics	15	14	2	0	2	17	14	3
Respiratory Medicine	2	7	0	1	-1	2	8	-6
Urology	88	68	10	0	10	99	68	-31
Vascular Surgery	19	19	1	0	-1	20	19	-1
Nambour Hospital Total	682	738	958	655	-303	1620	1381	-229
Princess Alexandra Hospital								
Cardiology	15	35	0	0	0	32	28	-4
Endocrine/Diabetes	211	301	0	0	0	15	35	-20
ENT Surgery	125	109	0	0	0	211	301	-90
Gastroenterology	204	187	579	731	-152	126	109	-16
General Medicine	127	106	223	210	-13	783	928	-145
General Surgery	72	82	0	0	0	350	316	-34
Gynaecology	212	258	0	0	0	72	82	-10
Neurology	183	212	0	0	0	212	258	-46
Orthopaedic Surgery	82	113	0	0	0	183	212	-29
Ophthalmology	141	154	0	0	0	92	113	-21
Other Medical	831	831	368	0	0	141	154	-13
Other Surgery	144	204	0	0	0	822	831	-9
Plastics	377	408	36	40	-4	512	571	-59
Respiratory Medicine	9	10	0	0	0	413	408	5
Urology	186	235	0	0	0	186	235	-49
Vascular Surgery	144	125	30	120	-80	174	174	0
Princess Alexandra Hospital Total	3286	3668	1358	1823	467	4842	5491	-649

Specialty	With an appt		Without an appt		Total		Variance	
	1 February 99	1 March 99	1 February 99	1 March 99	1 February 99	1 March 99	1 February 99	1 March 99
Qeii Hospital								
Cardiology	0	25	4	0	4	25	-4	21
Gastroenterology	14	392	406	412	420	804	-6	384
General Medicine	58	56	8	4	66	60	-6	60
General Surgery	147	50	53	28	200	78	-122	-6
Gynaecology	204	146	23	48	227	194	-33	-133
Neurology	0	20	8	25	8	21	-13	13
Ophthalmology	26	100	25	7	51	107	-56	56
Orthopaedic Surgery	23	1585	403	530	676	2115	-1439	1439
Other Medical	3	24	9	8	12	32	-20	20
Respiratory Medicine	0	2	1	1	1	2	-1	1
Urology	48	260	43	11	91	271	-180	180
Vascular Surgery	10	1	5	1	15	2	-13	13
Qeii Hospital Total	763	2881	988	1050	1771	3711	-1940	1940
Redcliffe Hospital								
Endocrine/Diabetes	13	27	2	0	15	27	-12	12
General Medicine	57	34	19	16	76	50	-26	26
General Surgery	347	286	11	106	358	402	-44	44
Gynaecology	91	97	5	44	96	141	-45	45
Neurology	34	42	15	2	49	44	-5	5
Ophthalmology	36	28	15	194	233	222	-11	11
Orthopaedic Surgery	190	154	197	443	537	597	-60	60
Other Medical	20	23	0	0	20	23	-3	3
Paediatric-Medical	39	18	0	1	39	19	-20	20
Paediatric-Other	10	0	25	0	35	0	-35	35
Paediatric-Surgery	0	8	0	34	0	43	-43	43
Respiratory Medicine	7	105	5	115	12	120	-2	2
Urology	91	30	8	4	99	34	-65	65
Vascular Surgery	24	15	150	115	174	220	-46	46
Redcliffe Hospital Total	959	871	785	961	1744	1832	-88	88
Rockhampton Hospital								
Cardiology	15	12	0	0	15	12	-3	3
Dermatology	17	38	21	0	38	17	-21	21
Endocrine/Diabetes	2	5	0	0	7	5	-2	2
ENT Surgery	143	287	452	434	595	721	-126	126
General Medicine	76	25	0	0	76	25	-51	51
General Surgery	389	345	0	0	389	345	-44	44
Gynaecology	164	138	0	0	164	138	-26	26
Neurosurgery	6	4	0	0	6	4	-2	2
Orthopaedic Surgery	43	69	395	516	438	565	-127	127
Other Medical	36	27	0	0	35	27	-8	8
Paediatric-Medical	37	37	0	0	37	37	0	0
Paediatric-Surgery	43	43	395	395	438	438	0	0
Respiratory Medicine	6	10	12	0	18	10	-8	8
Rockhampton Hospital Total	982	1040	1264	1345	2236	2385	-149	149
Royal Brisbane Hospital								
Cardiology	300	240	0	0	300	240	-60	60
Dermatology	256	192	0	0	256	192	-64	64
Endocrine/Diabetes	4	64	0	0	4	64	-60	60
ENT Surgery	2734	2880	0	0	2734	2880	-146	146
Gastroenterology	374	374	0	0	374	374	0	0
General Medicine	185	148	0	0	185	148	-37	37
General Surgery	426	666	108	121	534	807	-273	273
Neurology	408	374	0	0	408	374	-34	34
Neurosurgery	34	54	0	0	34	54	-20	20
Ophthalmology	420	504	0	0	420	504	-84	84
Orthopaedic Surgery	432	522	0	0	432	522	-90	90
Other Medical	66	350	0	0	66	350	-284	284
Plastics	510	510	0	0	510	510	0	0
Respiratory Medicine	54	63	0	0	54	63	-9	9
Urology	352	352	0	0	352	352	0	0
Vascular Surgery	99	68	0	0	99	68	-31	31
Royal Brisbane Hospital Total	6877	7378	108	121	6785	7500	-715	715

Specialty	With an appt		Without an appt		Variance	Total		Variance
	1 February 98	1 March 98	1 February 98	1 March 98		1 February 98	1 March 98	
Royal Childrens Hospital								
Paediatric-Medical	173	141	0	0	0	173	141	-32
Paediatric-Other	36	28	0	0	0	36	28	-8
Paediatric-Surgery	390	332	0	0	0	390	332	-58
Royal Childrens Hospital Total	589	501	0	0	0	589	501	-88
Royal Womens Hospital								
Gynaecology	604	624	0	0	0	604	624	-20
Other Medical	239	245	0	0	0	239	245	-6
Royal Womens Hospital Total	843	869	0	0	0	843	869	-26
The Prince Charles Hospital								
Cardio-thoracic Surgery	106	78	0	0	0	106	78	28
Cardiology	473	485	0	0	0	473	485	-12
Endocrine/Diabetes	9	2	0	0	0	9	2	7
Neurology	32	28	0	0	0	32	28	4
Orthopaedic Surgery	389	407	0	0	0	389	407	-18
Other Medical	56	35	0	0	0	56	35	21
Paediatric-Medical	17	28	0	0	0	17	28	-11
Paediatric-Surgery	2	7	0	0	0	2	7	-5
Respiratory Medicine	199	173	0	0	0	199	173	26
The Prince Charles Hospital Total	1283	1243	0	0	0	1283	1243	40
Toowoomba Base Hospital								
ENT Surgery	251	281	0	0	0	251	281	-30
General Medicine	180	185	0	0	0	180	185	-5
General Surgery	237	226	0	0	0	237	226	11
Gynaecology	173	173	0	0	0	173	173	0
Ophthalmology	20	8	0	0	0	20	8	12
Orthopaedic Surgery	356	383	0	0	0	356	383	-27
Other Medical	17	18	0	0	0	17	18	-1
Paediatric-Medical	51	168	0	0	0	51	168	-117
Vascular Surgery	10	16	0	0	0	10	16	-6
Toowoomba Base Hospital Total	1295	1458	0	0	0	1295	1458	-163
Townsville General Hospital								
Cardio-thoracic Surgery	9	8	0	0	0	9	8	1
Cardiology	168	166	0	0	0	168	166	2
Dermatology	0	0	0	0	0	0	0	0
Endocrine/Diabetes	38	38	0	0	0	38	38	0
ENT Surgery	71	71	0	0	0	71	71	0
Gastroenterology	109	109	0	0	0	109	109	0
General Medicine	18	19	0	0	0	18	19	-1
General Surgery	211	211	0	0	0	211	211	0
Neurology	78	78	0	0	0	78	78	0
Neurosurgery	64	64	0	0	0	64	64	0
Ophthalmology	135	135	0	0	0	135	135	0
Orthopaedic Surgery	257	257	0	0	0	257	257	0
Other Medical	24	38	0	0	0	24	38	-14
Paediatric-Medical	15	19	0	0	0	15	19	-4
Paediatric-Surgery	92	92	0	0	0	92	92	0
Plastics	33	33	0	0	0	33	33	0
Urology	39	39	0	0	0	39	39	0
Vascular Surgery	39	39	0	0	0	39	39	0
Townsville General Hospital Total	1374	1386	0	0	0	1374	1386	-12
Grand Total	34573	38148	36731	10177	10720	543	44750	48868

* In situations where data for a specific clinic has not been supplied or is unavailable the previous month's data has been substituted.
 ** In situations where a hospital has been unable to supply data the previous month's data has been substituted.



COI.0025.0006.00111